

**Plaintiff  
Jackie Fisher's**

**Response in Opposition  
to Defendants'**

**Motion for  
Summary  
Judgment**

**EXHIBIT**

**33**

CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

Facility: EASTHAM  
Change Facility  
  
Schema: UTMB  
Logout  
  
KEY  
E = Edit  
X = Delete  
  
Viewing Report

December - 2005

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
	December / 2005				
	AREAS OF INTEREST		DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION
EASTHAM				INFECTIOUS DISEASE	
INFECTIOUS DISEASE	0	Number	Facility Mgt Team		Total number of patients identified with TB for the reporting month
TB	1	Number	Facility Mgt Team		Total number of patients identified with HIV for the reporting month
HIV	11	Number	Facility Mgt Team		Total number of patients identified with HEP C for the reporting month
HEP C	0	Number	Facility Mgt Team		Total number of patients identified with MSRA for the reporting month
MSRA				GRIEVANCE/CORRESPONDENCE	
	33	Number	Facility Mgt Team		Total number of medical grievances filed on facility for the reporting month
Step 1	33	Number	Facility Mgt Team		Total number of facility medical grievances resolved for the reporting month
Step 1: Resolved	0	Number	Facility Mgt Team		Total number of facility medical grievances upheld for the reporting month
Step 1: Upheld	0	Number	Facility Mgt Team		Total number of medical grievances filed on facility for the reporting month
Step 2	0	Number	Facility Mgt Team		Total number of facility medical grievances resolved for the reporting month
Step 2: Resolved	0	Number	Facility Mgt Team		Total number of facility medical grievances upheld for the reporting month
Step 2: Upheld				ENCOUNTERS	
Provider	819	Number	EMR		Total number of provider encounters for the reporting month
Nursing	1243	Number	EMR		Total number of nursing encounters for the reporting month
MH Caseload	534	Number	EMR		Total number of MH encounters for the reporting month
MH Caseload (counseling only)	201	Number	MH Administration		Total number of MH caseload counseling encounters for the reporting month
MH Caseload (on medications)	183	Number	MH Administration		Total number of caseload patients on medications for the reporting month
Dental	620	Number	EMR		Total number of dental encounters for the reporting month
Med Errors	0	Number	Facility Mgt Team		Total number of medication errors for the reporting month
Facility KOP%	77	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
STAFFING/VACANCY RATES					
Nursing	26.67	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Provider		Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Mental Health		Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Dental		Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	

FISHER-100230

	Number of CMC Filled %	The percentage of vacant facility administration positions in relation to filled
<b>Administrative</b>		
	HUMAN RESOURCES Number      Regional HR Dept	Total number of Worker's Comp cases filed for the reporting month
<b>Workman's Comp</b>		
	Number      Regional HR Dept	Total number of employee grievances filed for the reporting month
<b>Grievances</b>		
	Number      Regional HR Dept	number of employee grievance appeals filed for the reporting month
<b>Appeals</b>		
	Number      Regional HR Dept	Total number of employee disciplinary actions taken during the reporting month
<b>Disciplinary Actions</b>		
	HUMAN RESOURCES Number      CMC Fiscal	The year to date difference between budgeted expenses and actual expenditures for the reporting month
<b>Year-to-Date \$ Variance</b>		
	Number      CMC Fiscal	The projected year end difference between budgeted expenses and actual expenditures for the reporting month
<b>Projected Year End Variance</b>		
<b>Update</b>		

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FISHER-100231

CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

Facility: EASTHAM  
Change Facility

Schema: UTMB  
Logout

## KEY

= Edit  
 = Delete

Viewing Report

November - 2005

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
			November / 2005		
<b>MONITORING</b>					
<b>AREAS OF INTEREST</b>		<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>	
		Number	Facility Mgt Team	<i>Total number of patients identified with TB for the reporting month</i>	
<b>TB</b>	<b>0</b>				
HIV	2	Number	Facility Mgt Team	<i>Total number of patients identified with HIV for the reporting month</i>	
HEP C	24	Number	Facility Mgt Team	<i>Total number of patients identified with HEP C for the reporting month</i>	
MRSA	1	Number	Facility Mgt Team	<i>Total number of patients identified with MSRA for the reporting month</i>	
<b>GRIEVANCE/CORRESPONDENCE</b>					
		Number	Facility Mgt Team	<i>Total number of medical grievances filed on facility for the reporting month</i>	
<b>Step 1</b>	<b>31</b>				
<b>Step 1: Resolved</b>	<b>0</b>	Number	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
<b>Step 1: Upheld</b>	<b>0</b>	Number	Facility Mgt Team	<i>Total number of medical grievances filed on facility for the reporting month</i>	
<b>Step 2</b>	<b>0</b>	Number	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
<b>Step 2: Resolved</b>	<b>0</b>	Number	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
<b>Step 2: Upheld</b>					
<b>ENCOUNTERS</b>					
<b>Provider</b>	<b>724</b>	Number	EMR	<i>Total number of provider encounters for the reporting month</i>	
<b>Nursing</b>	<b>1268</b>	Number	EMR	<i>Total number of nursing encounters for the reporting month</i>	
<b>MH Caseload</b>	<b>517</b>	Number	EMR	<i>Total number of MH encounters for the reporting month</i>	
<b>MH Caseload (counseling only)</b>	<b>196</b>	Number	MH Administration	<i>Total number of MH caseload counseling encounters for the reporting month</i>	
<b>MH Caseload (on medications)</b>	<b>172</b>	Number	MH Administration	<i>Total number of caseload patients on medications for the reporting month</i>	
<b>Dental</b>	<b>576</b>	Number	EMR	<i>Total number of dental encounters for the reporting month</i>	
<b>Med Errors</b>	<b>0</b>	Number	PHARMACY Facility Mgt Team	<i>Total number of medication errors for the reporting month</i>	
<b>Facility KOP%</b>	<b>76</b>	%	Infopac PHO 450 Report	<i>The percentage of patients on KOP medications for the reporting month</i>	
<b>STAFFING VACANCY RATES</b>					
<b>Nursing</b>	<b>25</b>	Number or %	CMC Fiscal	<i>The percentage of vacant facility nursing positions in relation to filled</i>	
<b>Provider</b>					
<b>Mental Health</b>					
<b>Dental</b>					

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	Number of CMC Fiscal %	The percentage of vacant faculty administration positions in relation to filled
<b>Administrative</b>		
	<b>HUMAN RESOURCES</b>	
	<b>Number</b>	<b>Regional HR Dept</b>
		<i>Total number of Worker's Comp cases filed for the reporting month</i>
<b>Workman's Comp</b>		
	<b>Number</b>	<b>Regional HR Dept</b>
		<i>Total number of employee grievances filed for the reporting month</i>
<b>Grievances</b>		
	<b>Number</b>	<b>Regional HR Dept</b>
		<i>number of employee grievance appeals filed for the reporting month</i>
<b>Appeals</b>		
	<b>Number</b>	<b>Regional HR Dept</b>
		<i>Total number of employee disciplinary actions taken during the reporting month</i>
<b>Disciplinary Actions</b>		
<b>HUMAN RESOURCES</b>		
	<b>Number</b>	<b>CMC Fiscal</b>
		<i>The year to date difference between budgeted expenses and actual expenditures for the reporting month</i>
<b>Year-to-Date \$ Variance</b>		
	<b>Number</b>	<b>CMC Fiscal</b>
		<i>The projected year end difference between budgeted expenses and actual expenditures for the reporting month</i>
<b>Projected Year End Variance</b>		
<b>Update</b>		

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CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

Facility: EASTHAM  
Change Facility

Schema: UTMB  
Logout

## KEY

= Edit  
 = Delete

## Viewing Report

October - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
October / 2005				
<b>MONITORING</b>				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
		INFECTIOUS DISEASE		
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
1	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
35	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
4	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
45	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
45	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
811	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1305	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
502	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
180	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
161	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
490	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
PHARMACY				
0	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
78	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
23.53	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
0	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

<b>0</b>	Number of CMC Fiscal %	The percentage of vacant facility administration positions in relation to filled
<b>Administrative</b>		
	<b>HUMAN RESOURCES</b>	
	<b>Number</b>	<b>Regional HR Dept</b>
<b>Workman's Comp</b>		
	<b>Number</b>	<b>Regional HR Dept</b>
<i>Total number of employee grievances filed for the reporting month</i>		
<b>Grievances</b>		
	<b>Number</b>	<b>Regional HR Dept</b>
<i>number of employee grievance appeals filed for the reporting month</i>		
<b>Appeals</b>		
	<b>Number</b>	<b>Regional HR Dept</b>
<i>Total number of employee disciplinary actions taken during the reporting month</i>		
<b>Disciplinary Actions</b>		
<b>Year-to-Date \$ Variance</b>		
	<b>Number</b>	<b>CMC Fiscal</b>
<i>The year to date difference between budgeted expenses and actual expenditures for the reporting month</i>		
<b>Projected Year End Variance</b>		
	<b>Number</b>	<b>CMC Fiscal</b>
<i>The projected year end difference between budgeted expenses and actual expenditures for the reporting month</i>		
<b>Update</b>		

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CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

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**Facility: EASTHAM  
Change Facility**

**Schema: UTMB  
Logout**

**KEY**

= Edit  
 = Delete

**Viewing Report**

**September - 2005**

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
			September / 2005		
<b>MONITORING</b>					
<b>AREAS OF INTEREST</b>			<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>
			Number	Facility Mgt Team	INFECTIOUS DISEASE
<b>TB</b>	<b>0</b>				Total number of patients identified with TB for the reporting month
<b>HIV</b>	<b>0</b>	Number	Facility Mgt Team		Total number of patients identified with HIV for the reporting month
<b>HEP C</b>	<b>26</b>	Number	Facility Mgt Team		Total number of patients identified with HEP C for the reporting month
<b>MRSA</b>	<b>4</b>	Number	Facility Mgt Team		Total number of patients identified with MSRA for the reporting month
<b>GRIEVANCE/CORRESPONDENCE</b>					
<b>Step 1</b>	<b>35</b>	Number	Facility Mgt Team		Total number of medical grievances filed on facility for the reporting month
<b>Step 1: Resolved</b>	<b>0</b>	Number	Facility Mgt Team		Total number of facility medical grievances resolved for the reporting month
<b>Step 1: Upheld</b>	<b>0</b>	Number	Facility Mgt Team		Total number of medical grievances filed on facility for the reporting month
<b>Step 2</b>	<b>0</b>	Number	Facility Mgt Team		Total number of facility medical grievances resolved for the reporting month
<b>Step 2: Resolved</b>	<b>0</b>	Number	Facility Mgt Team		Total number of facility medical grievances upheld for the reporting month
<b>Step 2: Upheld</b>	<b>0</b>	Number	MH Administration		Total number of MH caseload counseling encounters for the reporting month
<b>MH Caseload (counseling only)</b>	<b>162</b>	Number	MH Administration		Total number of caseload patients on medications for the reporting month
<b>MH Caseload (on medications)</b>	<b>146</b>	Number	MH Administration		Total number of dental encounters for the reporting month
<b>Dental</b>	<b>443</b>	Number	EMR		Total number of dental encounters for the reporting month
<b>Med Errors</b>	<b>0</b>	Number	PHARMACY Facility Mgt Team		Total number of medication errors for the reporting month
<b>Facility KOP%</b>	<b>77</b>	%	Infopac PHO 450 Report		The percentage of patients on KOP medications for the reporting month
<b>STAFFING VACANCY RATES</b>					
<b>Nursing</b>	<b>23.53</b>	Number or %	CMC Fiscal		The percentage of vacant facility nursing positions in relation to filled
<b>Provider</b>	<b>0</b>	Number or %	CMC Fiscal		The percentage of vacant facility provider positions in relation to filled
<b>Mental Health</b>	<b>0</b>	Number or %	CMC Fiscal		The percentage of vacant facility MH positions in relation to filled
<b>Dental</b>	<b>0</b>	Number or %	CMC Fiscal		The percentage of vacant facility dental positions in relation to filled

<b>0</b>	Number of CMC Fiscal %	The percentage of vacant facility administration positions in relation to filled
<b>Administrative</b>		
	Number      Regional HR Dept	Total number of Worker's Comp cases filed for the reporting month
<b>Workman's Comp</b>		
	Number      Regional HR Dept	Total number of employee grievances filed for the reporting month
<b>Grievances</b>		
	Number      Regional HR Dept	number of employee grievance appeals filed for the reporting month
<b>Appeals</b>		
	Number      Regional HR Dept	Total number of employee disciplinary actions taken during the reporting month
<b>Disciplinary Actions</b>		
<b>HUMAN RESOURCES</b>		
	Number      CMC Fiscal	The year to date difference between budgeted expenses and actual expenditures for the reporting month
<b>Year-to-Date \$ Variance</b>		
	Number      CMC Fiscal	The projected year end difference between budgeted expenses and actual expenditures for the reporting month
<b>Projected Year End Variance</b>		
<b>Update</b>		

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CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring		
			February / 2005				
<b>MONITORING</b>							
<b>Facility: EASTHAM Change Facility</b>	<b>AREAS OF INTEREST</b>	<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>			
<b>Schema: UTMB Logout</b>	<b>INFECTIOUS DISEASE</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of patients identified with TB for the reporting month</i>			
<b>KEY</b> = Edit = Delete	<b>TB</b>	<b>0</b>					
<b>Viewing Report</b>	<b>HIV</b>	<b>2</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of patients identified with HIV for the reporting month</i>		
	<b>HEP C</b>	<b>23</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of patients identified with HEP C for the reporting month</i>		
	<b>MRSA</b>	<b>5</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of patients identified with MSRA for the reporting month</i>		
<b>GRIEVANCE/CORRESPONDENCE</b>							
	<b>49</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of medical grievances filed on facility for the reporting month</i>			
<b>Step 1</b>	<b>49</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances resolved for the reporting month</i>			
<b>Step 1: Resolved</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances upheld for the reporting month</i>			
<b>Step 1: Upheld</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of medical grievances filed on facility for the reporting month</i>			
<b>Step 2</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances resolved for the reporting month</i>			
<b>Step 2: Resolved</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances upheld for the reporting month</i>			
<b>Step 2: Upheld</b>							
<b>ENCOUNTERS</b>							
<b>469 Provider</b>	<b>Number</b>	<b>EMR</b>	<i>Total number of provider encounters for the reporting month</i>				
<b>1054 Nursing</b>	<b>Number</b>	<b>EMR</b>	<i>Total number of nursing encounters for the reporting month</i>				
<b>400 MH Caseload</b>	<b>Number</b>	<b>EMR</b>	<i>Total number of MH encounters for the reporting month</i>				
<b>210 MH Caseload (counseling only)</b>	<b>Number</b>	<b>MH Administration</b>	<i>Total number of MH caseload counseling encounters for the reporting month</i>				
<b>186 MH Caseload (on medications)</b>	<b>Number</b>	<b>MH Administration</b>	<i>Total number of caseload patients on medications for the reporting month</i>				
<b>497 Dental</b>	<b>Number</b>	<b>EMR</b>	<i>Total number of dental encounters for the reporting month</i>				
<b>1 Med Errors</b>	<b>Number</b>	<b>PHARMACY Facility Mgt Team</b>	<i>Total number of medication errors for the reporting month</i>				
<b>78 Facility KOP%</b>	<b>%</b>		<i>Infopac PHO 450 Report The percentage of patients on KOP medications for the reporting month</i>				
<b>STAFFING/VACANCY RATES</b>							
<b>25 Nursing</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility nursing positions in relation to filled</i>				
<b>Provider</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility provider positions in relation to filled</i>				
<b>Mental Health</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility MH positions in relation to filled</i>				
<b>25.64 Dental</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility dental positions in relation to filled</i>				

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FISHER-100238

	Number or %	CMC Fiscal	The percentage of vacant facility administration positions in relation to filled
<b>Administrative</b>			
	Number	Regional HR Dept	Total number of Worker's Comp cases filed for the reporting month
<b>Workman's Comp</b>			
	Number	Regional HR Dept	Total number of employee grievances filed for the reporting month
<b>Grievances</b>			
	Number	Regional HR Dept	number of employee grievance appeals filed for the reporting month
<b>Appeals</b>			
	Number	Regional HR Dept	Total number of employee disciplinary actions taken during the reporting month
<b>Disciplinary Actions</b>			
<b>HUMAN RESOURCES</b>			
	Number	CMC Fiscal	The year to date difference between budgeted expenses and actual expenditures for the reporting month
<b>Year-to-Date \$ Variance</b>			
	Number	CMC Fiscal	The projected year end difference between budgeted expenses and actual expenditures for the reporting month
<b>Projected Year End Variance</b>			
<b>Update</b>			

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CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**[REDACTED]****Facility: ESTELLE RMF  
Change Facility****Schema: UTMB  
Logout****KEY**

= Edit  
 = Delete

**Viewing Report**

January - 2006

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
		January / 2006		
<b>MONITORING</b>				
<b>AREAS OF INTEREST</b>	<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>	
		INFECTIOUS DISEASE		
<b>TB</b>	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
<b>HIV</b>	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
<b>HEP C</b>	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
<b>MRSA</b>	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
<b>GRIEVANCE/CORRESPONDENCE</b>				
<b>Step 1</b>	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
<b>Step 1: Resolved</b>	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
<b>Step 1: Upheld</b>	Number	Facility Mgt Team	Total number of medical grievances upheld for the reporting month	
<b>Step 2</b>	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
<b>Step 2: Resolved</b>	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
<b>Step 2: Upheld</b>	Number	Facility Mgt Team	Total number of medical grievances upheld for the reporting month	
<b>ENCOUNTERS</b>				
<b>1995 Provider</b>	Number	EMR	Total number of provider encounters for the reporting month	
<b>1821 Nursing</b>	Number	EMR	Total number of nursing encounters for the reporting month	
<b>729 MH Caseload</b>	Number	EMR	Total number of MH encounters for the reporting month	
<b>MH Caseload (counseling only)</b>	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
<b>MH Caseload (on medications)</b>	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
<b>572 Dental</b>	Number	EMR	Total number of dental encounters for the reporting month	
<b>Med Errors</b>	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
<b>Facility KOP%</b>	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
<b>STAFFING VACANCY RATES</b>				
<b>Nursing</b>	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
<b>Provider</b>	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
<b>Mental Health</b>	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
<b>Dental</b>	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	



**CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**

**REPORTER'S SIGNATURE**

**Facility: ESTELLE RMF**  
**Change Facility**

**Schema: UTMB**  
**Logout**

**KEY**

= Edit  
 = Delete

**Viewing Report**

December - 2005

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
December / 2005					
<b>MONITORING</b>					
<b>AREAS OF INTEREST</b>					
<b>INFECTIOUS DISEASE</b>	<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>		
<b>TB</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of patients identified with TB for the reporting month</i>		
<b>HIV</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of patients identified with HIV for the reporting month</i>		
<b>HEP C</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of patients identified with HEP C for the reporting month</i>		
<b>MRSA</b>					
<b>GRIEVANCE/CORRESPONDENCE</b>					
<b>Step 1</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of medical grievances filed on facility for the reporting month</i>		
<b>Step 1: Resolved</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances resolved for the reporting month</i>		
<b>Step 1: Upheld</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances upheld for the reporting month</i>		
<b>Step 2</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances resolved for the reporting month</i>		
<b>Step 2: Resolved</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances upheld for the reporting month</i>		
<b>Step 2: Upheld</b>					
<b>ENCOUNTERS</b>					
<b>Provider</b>	<b>Number</b>	<b>EMR</b>	<i>Total number of provider encounters for the reporting month</i>		
<b>Nursing</b>	<b>Number</b>	<b>EMR</b>	<i>Total number of nursing encounters for the reporting month</i>		
<b>MH Caseload</b>	<b>Number</b>	<b>EMR</b>	<i>Total number of MH encounters for the reporting month</i>		
<b>MH Caseload (counseling only)</b>	<b>Number</b>	<b>MH Administration</b>	<i>Total number of MH caseload counseling encounters for the reporting month</i>		
<b>MH Caseload (on medications)</b>	<b>Number</b>	<b>MH Administration</b>	<i>Total number of caseload patients on medications for the reporting month</i>		
<b>Dental</b>	<b>Number</b>	<b>EMR</b>	<i>Total number of dental encounters for the reporting month</i>		
<b>PHARMACY</b>					
<b>Med Errors</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of medication errors for the reporting month</i>		
<b>Facility KOP%</b>	<b>%</b>	<b>Infopac PHO 450 Report</b>	<i>The percentage of patients on KOP medications for the reporting month</i>		
<b>STAFFING VACANCY RATES</b>					
<b>Nursing</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility nursing positions in relation to filled</i>		
<b>Provider</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility provider positions in relation to filled</i>		
<b>Mental Health</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility MH positions in relation to filled</i>		
<b>Dental</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility dental positions in relation to filled</i>		



**CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**

**Facility: ESTELLE RMF**  
Change Facility

**Schema: UTMB**  
Logout

**KEY**  
 = Edit  
 = Delete

**Viewing Report**

November - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
		November / 2005		
<b>MONITORING</b>				
<b>AREAS OF INTEREST</b>	<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>	
		INFECTIOUS DISEASE		
<b>TB</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of patients identified with TB for the reporting month</i>	
<b>HIV</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of patients identified with HIV for the reporting month</i>	
<b>HEP C</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of patients identified with HEP C for the reporting month</i>	
<b>MRSA</b>		GRIEVANCE/CORRESPONDENCE		
<b>224</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of medical grievances filed on facility for the reporting month</i>	
<b>Step 1</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
<b>Step 1: Resolved</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
<b>Step 1: Upheld</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of medical grievances filed on facility for the reporting month</i>	
<b>Step 2</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
<b>Step 2: Resolved</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
<b>Step 2: Upheld</b>		ENCOUNTERS		
<b>1789 Provider</b>	<b>Number</b>	EMR	<i>Total number of provider encounters for the reporting month</i>	
<b>2056 Nursing</b>	<b>Number</b>	EMR	<i>Total number of nursing encounters for the reporting month</i>	
<b>763 MH Caseload</b>	<b>Number</b>	EMR	<i>Total number of MH encounters for the reporting month</i>	
<b>414 MH Caseload (counseling only)</b>	<b>Number</b>	MH Administration	<i>Total number of MH caseload counseling encounters for the reporting month</i>	
<b>310 MH Caseload (on medications)</b>	<b>Number</b>	MH Administration	<i>Total number of caseload patients on medications for the reporting month</i>	
<b>465 Dental</b>	<b>Number</b>	EMR	<i>Total number of dental encounters for the reporting month</i>	
<b>9 Med Errors</b>	<b>Number</b>	PHARMACY Facility Mgt Team	<i>Total number of medication errors for the reporting month</i>	
<b>9.7 Facility KOP%</b>	<b>%</b>	Infopac PHO 450 Report	<i>The percentage of patients on KOP medications for the reporting month</i>	
<b>STAFFING VACANCY RATES</b>				
<b>25.84 Nursing</b>	<b>Number or %</b>	CMC Fiscal	<i>The percentage of vacant facility nursing positions in relation to filled</i>	
<b>32.96 Provider</b>	<b>Number or %</b>	CMC Fiscal	<i>The percentage of vacant facility provider positions in relation to filled</i>	
<b>Mental Health</b>	<b>Number or %</b>	CMC Fiscal	<i>The percentage of vacant facility MH positions in relation to filled</i>	
<b>Dental</b>	<b>Number or %</b>	CMC Fiscal	<i>The percentage of vacant facility dental positions in relation to filled</i>	

CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
			October / 2005		
<b>MONITORING</b>					
<b>AREAS OF INTEREST</b>		<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>	
<b>INFECTIOUS DISEASE</b>		Number	Facility Mgt Team	<i>Total number of patients identified with TB for the reporting month</i>	
<b>TB</b>	<b>0</b>	Number	Facility Mgt Team	<i>Total number of patients identified with HIV for the reporting month</i>	
<b>HIV</b>	<b>0</b>	Number	Facility Mgt Team	<i>Total number of patients identified with HEP C for the reporting month</i>	
<b>HEP C</b>	<b>11</b>	Number	Facility Mgt Team	<i>Total number of patients identified with MSRA for the reporting month</i>	
<b>GRIEVANCE/CORRESPONDENCE</b>					
<b>Step 1</b>	<b>157</b>	Number	Facility Mgt Team	<i>Total number of medical grievances filed on facility for the reporting month</i>	
<b>Step 1: Resolved</b>	<b>0</b>	Number	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
<b>Step 1: Upheld</b>	<b>0</b>	Number	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
<b>Step 2</b>	<b>0</b>	Number	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
<b>Step 2: Resolved</b>	<b>0</b>	Number	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
<b>ENCOUNTERS</b>					
<b>Provider</b>	<b>1883</b>	Number	EMR	<i>Total number of provider encounters for the reporting month</i>	
<b>Nursing</b>	<b>2274</b>	Number	EMR	<i>Total number of nursing encounters for the reporting month</i>	
<b>MH Caseload</b>	<b>898</b>	Number	EMR	<i>Total number of MH encounters for the reporting month</i>	
<b>MH Caseload (counseling only)</b>	<b>410</b>	Number	MH Administration	<i>Total number of MH caseload counseling encounters for the reporting month</i>	
<b>MH Caseload (on medications)</b>	<b>316</b>	Number	MH Administration	<i>Total number of caseload patients on medications for the reporting month</i>	
<b>Dental</b>	<b>539</b>	Number	EMR	<i>Total number of dental encounters for the reporting month</i>	
<b>PHARMACY</b>					
<b>Med Errors</b>	<b>10</b>	Number	Facility Mgt Team	<i>Total number of medication errors for the reporting month</i>	
<b>Facility KOP%</b>	<b>9.7</b>	%	Infopac PHO 450 Report	<i>The percentage of patients on KOP medications for the reporting month</i>	
<b>STAFFING VACANCY RATES</b>					
<b>Nursing</b>	<b>23.77</b>	Number or %	CMC Fiscal	<i>The percentage of vacant facility nursing positions in relation to filled</i>	
<b>Provider</b>	<b>29.65</b>	Number or %	CMC Fiscal	<i>The percentage of vacant facility provider positions in relation to filled</i>	
<b>Mental Health</b>	<b>0</b>	Number or %	CMC Fiscal	<i>The percentage of vacant facility MH positions in relation to filled</i>	
<b>Dental</b>	<b>0</b>	Number or %	CMC Fiscal	<i>The percentage of vacant facility dental positions in relation to filled</i>	

CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring		
	September / 2005						
	AREAS OF INTEREST		DATA TYPE	INFORMATION SOURCE	DEFINITION		
Facility: ESTELLE RMF			MONITORING				
<u>Change Facility</u>							
Schema: UTMB			INFECTIOUS DISEASE				
<u>Logout</u>			Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month		
<b>KEY</b>			<b>TB</b>				
= Edit			<b>26</b>	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
= Delete			<b>HIV</b>				
<b>Viewing Report</b>			<b>7</b>	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
<b>HEP C</b>			<b>7</b>	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
<b>MRSA</b>			<b>GRIEVANCE/CORRESPONDENCE</b>				
			<b>126</b>	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
<b>Step 1</b>			<b>0</b>	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
<b>Step 1: Resolved</b>			<b>0</b>	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
<b>Step 1: Upheld</b>			<b>0</b>	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
<b>Step 2</b>			<b>0</b>	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
<b>Step 2: Resolved</b>			<b>0</b>	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
<b>Step 2: Upheld</b>							
<b>ENCOUNTERS</b>							
<b>1600 Provider</b>	Number	EMR	Total number of provider encounters for the reporting month				
<b>2566 Nursing</b>	Number	EMR	Total number of nursing encounters for the reporting month				
<b>795 MH Caseload</b>	Number	EMR	Total number of MH encounters for the reporting month				
<b>395 MH Caseload (counseling only)</b>	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month				
<b>304 MH Caseload (on medications)</b>	Number	MH Administration	Total number of caseload patients on medications for the reporting month				
<b>409 Dental</b>	Number	EMR	Total number of dental encounters for the reporting month				
<b>3 PHARMACY</b>	Number	Facility Mgt Team	Total number of medication errors for the reporting month				
<b>Med Errors</b>	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month				
<b>Facility KOP%</b>	%						
<b>STAFFING VACANCY RATES</b>							
<b>20.67 Nursing</b>	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled				
<b>21.79 Provider</b>	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled				
<b>0 Mental Health</b>	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled				
<b>0 Dental</b>	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled				

CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
	February / 2005				
	AREAS OF INTEREST		DATA TYPE	INFORMATION SOURCE	DEFINITION
Facility: ESTELLE RMF Change Facility	INFECTIOUS DISEASE		Number Facility Mgt Team		
Schema: UTMB Logout	0				Total number of patients identified with TB for the reporting month
<b>KEY</b>	<b>TB</b>		Number Facility Mgt Team		
= Edit	1				Total number of patients identified with HIV for the reporting month
= Delete					
Viewing Report	HIV	Number	Facility Mgt Team		Total number of patients identified with HEP C for the reporting month
	8				
	HEP C	Number	Facility Mgt Team		Total number of patients identified with MSRA for the reporting month
	10				
	MRSA	Number	Facility Mgt Team		
	GRIEVANCE/CORRESPONDENCE		Number Facility Mgt Team		
	131				Total number of medical grievances filed on facility for the reporting month
	Step 1	Number	Facility Mgt Team		Total number of facility medical grievances resolved for the reporting month
	Step 1: Resolved	Number	Facility Mgt Team		Total number of facility medical grievances upheld for the reporting month
	Step 1: Upheld	Number	Facility Mgt Team		Total number of medical grievances filed on facility for the reporting month
	Step 2	Number	Facility Mgt Team		Total number of facility medical grievances resolved for the reporting month
	Step 2: Resolved	Number	Facility Mgt Team		Total number of facility medical grievances upheld for the reporting month
	Step 2: Upheld	Number	Facility Mgt Team		
	ENCOUNTERS		Number		
	1987 Provider	Number	EMR		Total number of provider encounters for the reporting month
	1892 Nursing	Number	EMR		Total number of nursing encounters for the reporting month
	790 MH Caseload	Number	EMR		Total number of MH encounters for the reporting month
	429 MH Caseload (counseling only)	Number	MH Administration		Total number of MH caseload counseling encounters for the reporting month
	290 MH Caseload (on medications)	Number	MH Administration		Total number of caseload patients on medications for the reporting month
	569 Dental	Number	EMR		Total number of dental encounters for the reporting month
	PHARMACY		Number		
	4 Med Errors	Number	Facility Mgt Team		Total number of medication errors for the reporting month
	0.09 %	%	Infopac PHO 450 Report		
	The percentage of patients on KOP medications for the reporting month				
	Facility KOP%		STAFFING VACANCY RATES		
	25.58 Nursing	Number or %	CMC Fiscal		The percentage of vacant facility nursing positions in relation to filled
	29.65 Provider	Number or %	CMC Fiscal		The percentage of vacant facility provider positions in relation to filled
	Mental Health	Number or %	CMC Fiscal		The percentage of vacant facility MH positions in relation to filled
	-1 Dental	Number or %	CMC Fiscal		The percentage of vacant facility dental positions in relation to filled



**CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**

**Facility: HUNTSVILLE  
Change Facility**

**Schema: UTMB**  
[Logout](#)

**KEY**  
 = Edit  
 = Delete

**Viewing Report**

January - 2006

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
			January / 2006		
<b>MONITORING</b>					
<b>AREAS OF INTEREST</b>		<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>	
<b>INFECTIOUS DISEASE</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with TB for the reporting month</b>	
<b>TB</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with HIV for the reporting month</b>	
<b>HIV</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with HEP C for the reporting month</b>	
<b>HEP C</b>	<b>2</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with MSRA for the reporting month</b>	
<b>MRSA</b>	<b>1</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of medical grievances filed on facility for the reporting month</b>	
<b>GRIEVANCE/CORRESPONDENCE</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances resolved for the reporting month</b>	
<b>Step 1</b>	<b>5</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances upheld for the reporting month</b>	
<b>Step 1: Resolved</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of medical grievances filed on facility for the reporting month</b>	
<b>Step 1: Upheld</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances resolved for the reporting month</b>	
<b>Step 2</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances upheld for the reporting month</b>	
<b>Step 2: Resolved</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances upheld for the reporting month</b>	
<b>Step 2: Upheld</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of provider encounters for the reporting month</b>	
<b>ENCOUNTERS</b>		<b>Number</b>	<b>EMR</b>	<b>Total number of nursing encounters for the reporting month</b>	
<b>Provider</b>	<b>452</b>	<b>Number</b>	<b>EMR</b>	<b>Total number of MH encounters for the reporting month</b>	
<b>Nursing</b>	<b>130</b>	<b>Number</b>	<b>EMR</b>	<b>Total number of MH caseload counseling encounters for the reporting month</b>	
<b>MH Caseload</b>	<b>81</b>	<b>Number</b>	<b>EMR</b>	<b>Total number of caseload patients on medications for the reporting month</b>	
<b>MH Caseload (counseling only)</b>	<b>103</b>	<b>Number</b>	<b>MH Administration</b>	<b>Total number of medication errors for the reporting month</b>	
<b>MH Caseload (on medications)</b>	<b>52</b>	<b>Number</b>	<b>MH Administration</b>	<b>The percentage of patients on KOP medications for the reporting month</b>	
<b>PHARMACY</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<b>The percentage of vacant facility nursing positions in relation to filled</b>	
<b>Dental</b>	<b>328</b>	<b>Number</b>	<b>EMR</b>	<b>The percentage of vacant facility provider positions in relation to filled</b>	
<b>Med Errors</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>The percentage of vacant facility MH positions in relation to filled</b>	
<b>Facility KOP%</b>	<b>68</b>	<b>%</b>	<b>Infopac PHO 450 Report</b>	<b>The percentage of vacant facility dental positions in relation to filled</b>	
<b>STAFFING VACANCY RATES</b>		<b>Number or %</b>	<b>CMC Fiscal</b>	<b>The percentage of vacant facility nursing positions in relation to filled</b>	
<b>Nursing</b>	<b>Provider</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<b>The percentage of vacant facility provider positions in relation to filled</b>	
<b>Mental Health</b>	<b>Dental</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<b>The percentage of vacant facility dental positions in relation to filled</b>	



**CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring		
	December / 2005						
	AREAS OF INTEREST		DATA TYPE	INFORMATION SOURCE	DEFINITION		
Facility: HUNTSVILLE Change Facility			INFECTIOUS DISEASE				
Schema: UTMB Logout	0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month			
<b>KEY</b> = Edit = Delete	TB		Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month		
Viewing Report	0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month			
December - 2005	0	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month			
	<b>GRIEVANCE/CORRESPONDENCE</b>						
	18	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month			
Step 1	18	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month			
Step 1: Resolved	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month			
Step 1: Upheld	0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month			
Step 2	0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month			
Step 2: Resolved	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month			
Step 2: Upheld	0	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month			
Provider	609	Number	EMR	Total number of provider encounters for the reporting month			
Nursing	130	Number	EMR	Total number of nursing encounters for the reporting month			
MH Caseload	122	Number	EMR	Total number of MH encounters for the reporting month			
MH Caseload (counseling only)	103	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month			
MH Caseload (on medications)	53	Number	MH Administration	Total number of caseload patients on medications for the reporting month			
Dental	268	Number	EMR	Total number of dental encounters for the reporting month			
Med Errors	0	Number	Facility Mgt Team	Total number of medication errors for the reporting month			
	67	%	Infopac PHO 450 Report The percentage of patients on KOP medications for the reporting month				
Facility KOP%		%					
	<b>STAFFING VACANCY RATES</b>						
Nursing	38.46	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled			
Provider	100	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled			
Mental Health		Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled			
Dental		Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled			



**CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**

[Home](#) | [Logout](#)

**Facility: HUNTSVILLE Change Facility**

**Schema: UTMB**  
[Logout](#)

**KEY**  
P = Edit  
X = Delete

**Viewing Report**

[November - 2005](#) ▾

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
			November / 2005		
<b>MONITORING</b>					
<b>AREAS OF INTEREST</b>		<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>	
<b>TB</b>	0	Number	Facility Mgt Team	<i>Total number of patients identified with TB for the reporting month</i>	
<b>HIV</b>	0	Number	Facility Mgt Team	<i>Total number of patients identified with HIV for the reporting month</i>	
<b>HEP C</b>	0	Number	Facility Mgt Team	<i>Total number of patients identified with HEP C for the reporting month</i>	
<b>MRSA</b>	0	Number	Facility Mgt Team	<i>Total number of patients identified with MSRA for the reporting month</i>	
<b>GRIEVANCE/CORRESPONDENCE</b>					
<b>Step 1</b>	9	Number	Facility Mgt Team	<i>Total number of medical grievances filed on facility for the reporting month</i>	
<b>Step 1: Resolved</b>	9	Number	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
<b>Step 1: Upheld</b>	0	Number	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
<b>Step 2</b>	0	Number	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
<b>Step 2: Resolved</b>	0	Number	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
<b>Step 2: Upheld</b>	0	Number	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
<b>ENCOUNTERS</b>					
<b>Provider</b>	532	Number	EMR	<i>Total number of provider encounters for the reporting month</i>	
<b>Nursing</b>	201	Number	EMR	<i>Total number of nursing encounters for the reporting month</i>	
<b>MH Caseload</b>	122	Number	EMR	<i>Total number of MH encounters for the reporting month</i>	
<b>MH Caseload (counseling only)</b>	102	Number	MH Administration	<i>Total number of MH caseload counseling encounters for the reporting month</i>	
<b>MH Caseload (on medications)</b>	51	Number	MH Administration	<i>Total number of caseload patients on medications for the reporting month</i>	
<b>Dental</b>	252	Number	EMR	<i>Total number of dental encounters for the reporting month</i>	
<b>PHARMACY</b>					
<b>Med Errors</b>	0	Number	Facility Mgt Team	<i>Total number of medication errors for the reporting month</i>	
<b>Facility KOP%</b>	68	%	Infopac PHO 450 Report	<i>The percentage of patients on KOP medications for the reporting month</i>	
<b>STAFFING VACANCY RATES</b>					
<b>Nursing</b>	38.46	Number or %	CMC Fiscal	<i>The percentage of vacant facility nursing positions in relation to filled</i>	
<b>Provider</b>	100	Number or %	CMC Fiscal	<i>The percentage of vacant facility provider positions in relation to filled</i>	
<b>Mental Health</b>	0	Number or %	CMC Fiscal	<i>The percentage of vacant facility MH positions in relation to filled</i>	
<b>Dental</b>	0	Number or %	CMC Fiscal	<i>The percentage of vacant facility dental positions in relation to filled</i>	

CORRECTIONAL MANAGED CARE  
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	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
Facility: HUNTSVILLE Change Facility			October / 2005		
Schema: UTMB Logout	AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
	INFECTIOUS DISEASE	Number	Facility Mgt Team	<i>Total number of patients identified with TB for the reporting month</i>	
<b>KEY</b>	<b>TB</b>	<b>0</b>		<i>Total number of patients identified with HIV for the reporting month</i>	
	HIV	Number	Facility Mgt Team	<i>Total number of patients identified with HEP C for the reporting month</i>	
	HEP C	Number	Facility Mgt Team	<i>Total number of patients identified with MSRA for the reporting month</i>	
	MRSA				
GRIEVANCE/CORRESPONDENCE					
	14	Number	Facility Mgt Team	<i>Total number of medical grievances filed on facility for the reporting month</i>	
<b>Step 1</b>	<b>14</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances resolved for the reporting month</i>	
<b>Step 1: Resolved</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances upheld for the reporting month</i>	
<b>Step 1: Upheld</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of medical grievances filed on facility for the reporting month</i>	
<b>Step 2</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances resolved for the reporting month</i>	
<b>Step 2: Resolved</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances upheld for the reporting month</i>	
<b>Step 2: Upheld</b>					
ENCOUNTERS					
500 Provider	Number	EMR		<i>Total number of provider encounters for the reporting month</i>	
367 Nursing	Number	EMR		<i>Total number of nursing encounters for the reporting month</i>	
100 MH Caseload	Number	EMR		<i>Total number of MH encounters for the reporting month</i>	
104 MH Caseload (counseling only)	Number	MH Administration		<i>Total number of MH caseload counseling encounters for the reporting month</i>	
55 MH Caseload (on medications)	Number	MH Administration		<i>Total number of caseload patients on medications for the reporting month</i>	
226 Dental	Number	EMR		<i>Total number of dental encounters for the reporting month</i>	
1 Med Errors	Number	PHARMACY Facility Mgt Team		<i>Total number of medication errors for the reporting month</i>	
68 Facility KOP%	%	Infopac PHO 450 Report		<i>The percentage of patients on KOP medications for the reporting month</i>	
STAFFING VACANCY RATES					
15.38 Nursing	Number or %	CMC Fiscal		<i>The percentage of vacant facility nursing positions in relation to filled</i>	
100 Provider	Number or %	CMC Fiscal		<i>The percentage of vacant facility provider positions in relation to filled</i>	
0 Mental Health	Number or %	CMC Fiscal		<i>The percentage of vacant facility MH positions in relation to filled</i>	
0 Dental	Number or %	CMC Fiscal		<i>The percentage of vacant facility dental positions in relation to filled</i>	



CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
Facility: HUNTSVILLE Change Facility		September / 2005		
Schema: UTMB Logout	AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION
			INFECTIOUS DISEASE	
		Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month
<b>KEY</b>	TB	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month
✓ = Edit ✗ = Delete	HIV	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month
Viewing Report	HEP C	Number	Facility Mgt Team	Total number of patients identified with MRSA for the reporting month
September - 2005 ▾	MRSA			GRIEVANCE/CORRESPONDENCE
		Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month
	Step 1	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month
	Step 1: Resolved	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month
	Step 1: Upheld	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month
	Step 2	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month
	Step 2: Resolved	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month
	Step 2: Upheld	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month
	ENCOUNTERS			
507 Provider	Number	EMR		Total number of provider encounters for the reporting month
318 Nursing	Number	EMR		Total number of nursing encounters for the reporting month
170 MH Caseload	Number	EMR		Total number of MH encounters for the reporting month
110 MH Caseload (counseling only)	Number	MH Administration		Total number of MH caseload counseling encounters for the reporting month
60 MH Caseload (on medications)	Number	MH Administration		Total number of caseload patients on medications for the reporting month
236 Dental	Number	EMR		Total number of dental encounters for the reporting month
	PHARMACY			
	Number	Facility Mgt Team		Total number of medication errors for the reporting month
Med Errors	%			Infopac PHO 450 Report The percentage of patients on KOP medications for the reporting month
Facility KOP%	%			
	STAFFING VACANCY RATES			
23.08 Nursing	Number or %	CMC Fiscal		The percentage of vacant facility nursing positions in relation to filled
100 Provider	Number or %	CMC Fiscal		The percentage of vacant facility provider positions in relation to filled
0 Mental Health	Number or %	CMC Fiscal		The percentage of vacant facility MH positions in relation to filled
0 Dental	Number or %	CMC Fiscal		The percentage of vacant facility dental positions in relation to filled

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**FISHER-100250**



**CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**

[REDACTED]

**Facility:** HUNTSVILLE  
Change Facility

**Schema:** UTMB  
Logout

**KEY**  
E = Edit  
X = Delete

**Viewing Report**

February - 2005 ▾

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
			February / 2005		
<b>MONITORING</b>					
<b>AREAS OF INTEREST</b>		<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>	
<b>INFECTIOUS DISEASE</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with TB for the reporting month</b>	
<b>TB</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with HIV for the reporting month</b>	
<b>HIV</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with HEP C for the reporting month</b>	
<b>HEP C</b>	<b>2</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with MSRA for the reporting month</b>	
<b>MRSA</b>	<b>1</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of medical grievances filed on facility for the reporting month</b>	
<b>GRIEVANCE/CORRESPONDENCE</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of medical grievances resolved for the reporting month</b>	
<b>Step 1</b>	<b>58</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances resolved for the reporting month</b>	
<b>Step 1: Resolved</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances upheld for the reporting month</b>	
<b>Step 1: Upheld</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of medical grievances filed on facility for the reporting month</b>	
<b>Step 2</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances resolved for the reporting month</b>	
<b>Step 2: Resolved</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances upheld for the reporting month</b>	
<b>Step 2: Upheld</b>	<b>0</b>	<b>Number</b>	<b>MH Administration</b>	<b>Total number of MH caseload counseling encounters for the reporting month</b>	
<b>ENCOUNTERS</b>		<b>Number</b>	<b>EMR</b>	<b>Total number of provider encounters for the reporting month</b>	
<b>Provider</b>	<b>504</b>	<b>Number</b>	<b>EMR</b>	<b>Total number of nursing encounters for the reporting month</b>	
<b>Nursing</b>	<b>135</b>	<b>Number</b>	<b>EMR</b>	<b>Total number of MH encounters for the reporting month</b>	
<b>MH Caseload</b>	<b>137</b>	<b>Number</b>	<b>EMR</b>	<b>Total number of MH caseload counseling encounters for the reporting month</b>	
<b>MH Caseload (counseling only)</b>	<b>102</b>	<b>Number</b>	<b>MH Administration</b>	<b>Total number of caseload patients on medications for the reporting month</b>	
<b>MH Caseload (on medications)</b>	<b>52</b>	<b>Number</b>	<b>MH Administration</b>	<b>Total number of dental encounters for the reporting month</b>	
<b>Dental</b>	<b>305</b>	<b>Number</b>	<b>EMR</b>	<b>Total number of medication errors for the reporting month</b>	
<b>PHARMACY</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of medication errors for the reporting month</b>	
<b>Med Errors</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>The percentage of patients on KOP medications for the reporting month</b>	
<b>Facility KOP%</b>	<b>70</b>	<b>%</b>	<b>Infopac PHO 450 Report</b>	<b>The percentage of patients on KOP medications for the reporting month</b>	
<b>STAFFING VACANCY RATES</b>					
<b>Nursing</b>	<b>15.38</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<b>The percentage of vacant facility nursing positions in relation to filled</b>	
<b>Provider</b>	<b>100</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<b>The percentage of vacant facility provider positions in relation to filled</b>	
<b>Mental Health</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<b>The percentage of vacant facility MH positions in relation to filled</b>		
<b>Dental</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<b>The percentage of vacant facility dental positions in relation to filled</b>		

CORRECTIONAL MANAGED CARE  
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	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
	January / 2006				
	AREAS OF INTEREST		DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION
Facility: GOREE Change Facility				INFECTIOUS DISEASE	
Schema: UTMB Logout			Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month
<b>KEY</b>			1		
= Edit			TB		
= Delete			0	Number Facility Mgt Team	Total number of patients identified with HIV for the reporting month
Viewing Report			0	Number Facility Mgt Team	Total number of patients identified with HEP C for the reporting month
January - 2006			0	Number Facility Mgt Team	Total number of patients identified with MSRA for the reporting month
	GRIEVANCE/CORRESPONDENCE				
			0	Number Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month
Step 1			0	Number Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month
Step 1: Resolved			0	Number Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month
Step 1: Upheld			0	Number Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month
Step 2			0	Number Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month
Step 2: Resolved			0	Number Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month
Step 2: Upheld					
	ENCOUNTERS				
342 Provider			Number	EMR	Total number of provider encounters for the reporting month
608 Nursing			Number	EMR	Total number of nursing encounters for the reporting month
77 MH Caseload			Number	EMR	Total number of MH encounters for the reporting month
MH Caseload (counseling only)			3	Number MH Administration	Total number of MH caseload counseling encounters for the reporting month
MH Caseload (on medications)			145	Number MH Administration	Total number of caseload patients on medications for the reporting month
154 Dental			Number	EMR	Total number of dental encounters for the reporting month
0 Med Errors			Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month
70 Facility KOP%			%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month
	STAFFING VACANCY RATES				
Nursing			Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled
Provider			Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled
Mental Health			Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled
Dental			Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled

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CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
	December / 2005				
	AREAS OF INTEREST		DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION
Facility: GOREE Change Facility				INFECTIOUS DISEASE	
Schema: UTMB Logout			Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month
<b>KEY</b>			1		
= Edit			0		Total number of patients identified with HIV for the reporting month
= Delete					
Viewing Report			HIV	Number	Facility Mgt Team
			0		Total number of patients identified with HEP C for the reporting month
December - 2005			HEP C	Number	Facility Mgt Team
			0		Total number of patients identified with MRSA for the reporting month
	MRSA				
	GRIEVANCE/CORRESPONDENCE				
			14	Number	Facility Mgt Team
			14		Total number of medical grievances filed on facility for the reporting month
Step 1			Step 1:	Number	Facility Mgt Team
			Resolved		Total number of facility medical grievances resolved for the reporting month
			0	Number	Facility Mgt Team
					Total number of facility medical grievances upheld for the reporting month
Step 1: Upheld			0	Number	Facility Mgt Team
					Total number of medical grievances filed on facility for the reporting month
Step 2			Step 2:	Number	Facility Mgt Team
			Resolved		Total number of facility medical grievances resolved for the reporting month
			0	Number	Facility Mgt Team
					Total number of facility medical grievances upheld for the reporting month
Step 2: Upheld			0	Number	Facility Mgt Team
	ENCOUNTERS				
			437 Provider	Number	EMR
			769 Nursing	Number	EMR
			89 MH Caseload	Number	EMR
			6	Number	MH Administration
			MH Caseload (counseling only)		Total number of MH caseload counseling encounters for the reporting month
			150	Number	MH Administration
					Total number of caseload patients on medications for the reporting month
MH Caseload (on medications)			191 Dental	Number	EMR
					Total number of dental encounters for the reporting month
	PHARMACY				
			1 Med Errors	Number	Facility Mgt Team
			70 Facility KOP%	%	Infopac PHO 450 Report The percentage of patients on KOP medications for the reporting month
	STAFFING VACANCY RATES				
			25 Nursing	Number or %	CMC Fiscal
			Provider		The percentage of vacant facility nursing positions in relation to filled provider positions
			25 Mental Health	Number or %	CMC Fiscal
			Dental		The percentage of vacant facility MH positions in relation to filled provider positions

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CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
Facility: GOREE Change Facility			November / 2005		
Schema: UTMB Logout	AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
			INFECTIOUS DISEASE		
	0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
<b>TB</b>					
	0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
<b>HIV</b>					
	0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
<b>HEP C</b>					
	0	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
<b>MRSA</b>					
			GRIEVANCE/CORRESPONDENCE		
	2	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
<b>Step 1</b>					
	2	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
<b>Step 1: Resolved</b>					
	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
<b>Step 1: Upheld</b>					
	0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
<b>Step 2</b>					
	0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
<b>Step 2: Resolved</b>					
	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
<b>Step 2: Upheld</b>					
			ENCOUNTERS		
	447	Number	EMR	Total number of provider encounters for the reporting month	
<b>Provider</b>					
	865	Number	EMR	Total number of nursing encounters for the reporting month	
<b>Nursing</b>					
	101	Number	EMR	Total number of MH encounters for the reporting month	
<b>MH Caseload</b>					
	7	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
<b>MH Caseload (counseling only)</b>					
	160	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
<b>MH Caseload (on medications)</b>					
	201	Number	EMR	Total number of dental encounters for the reporting month	
<b>Dental</b>					
	0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
<b>Med Errors</b>		%			
	67	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
<b>Facility KOP%</b>					
			STAFFING VACANCY RATES		
	25	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
<b>Nursing</b>					
			Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled
<b>Provider</b>					
			Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled
<b>Mental Health</b>					
			Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled
<b>Dental</b>					

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CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring		
	October / 2005						
	AREAS OF INTEREST		DATA TYPE	INFORMATION SOURCE	DEFINITION		
Facility: GOREE Change Facility			INFECTIOUS DISEASE				
Schema: UTMB Logout	0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month			
<b>KEY</b>	TB	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month			
= Edit	HIV	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month			
= Delete	HEP C	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month			
Viewing Report							
October - 2005							
	<b>GRIEVANCE/CORRESPONDENCE</b>						
	6	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month			
Step 1	6	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month			
Step 1: Resolved	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month			
Step 1: Upheld	0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month			
Step 2	0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month			
Step 2: Resolved	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month			
Step 2: Upheld							
	<b>ENCOUNTERS</b>						
445 Provider	Number	EMR	Total number of provider encounters for the reporting month				
622 Nursing	Number	EMR	Total number of nursing encounters for the reporting month				
100 MH Caseload	Number	EMR	Total number of MH encounters for the reporting month				
MH Caseload (counseling only)	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month				
MH Caseload (on medications)	Number	MH Administration	Total number of caseload patients on medications for the reporting month				
154 Dental	Number	EMR	Total number of dental encounters for the reporting month				
	<b>PHARMACY</b>						
1 Med Errors	Number	Facility Mgt Team	Total number of medication errors for the reporting month				
64 %	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month				
Facility KOP%							
	<b>STAFFING VACANCY RATES</b>						
33.33 Nursing	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled				
0 Provider	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled				
0 Mental Health	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled				
0 Dental	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled				

CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
Facility: GOREE Change Facility			September / 2005 MONITORING		
Schema: UTMB Logout	AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
		Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
<b>TB</b>		Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
	HIV	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
	HEP C	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
	MRSA				GRIEVANCE/CORRESPONDENCE
		Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
<b>Step 1</b>		Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
<b>Step 1: Resolved</b>		Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
<b>Step 1: Upheld</b>		Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
<b>Step 2</b>		Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
<b>Step 2: Resolved</b>		Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
<b>Step 2: Upheld</b>		Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
426 <b>Provider</b>	Number	EMR		Total number of provider encounters for the reporting month	
661 <b>Nursing</b>	Number	EMR		Total number of nursing encounters for the reporting month	
90 <b>MH Caseload</b>	Number	EMR		Total number of MH encounters for the reporting month	
6 <b>MH Caseload (counseling only)</b>	Number	MH Administration		Total number of MH caseload counseling encounters for the reporting month	
140 <b>MH Caseload (on medications)</b>	Number	MH Administration		Total number of caseload patients on medications for the reporting month	
162 <b>Dental</b>	Number	EMR		Total number of dental encounters for the reporting month	
	Number	Facility Mgt Team		Total number of medication errors for the reporting month	
<b>Med Errors</b>	%	Infopac PHO 450 Report		The percentage of patients on KOP medications for the reporting month	
<b>Facility KOP%</b>	%				
					STAFFING VACANCY RATES
41.67 <b>Nursing</b>	Number or %	CMC Fiscal		The percentage of vacant facility nursing positions in relation to filled	
0 <b>Provider</b>	Number or %	CMC Fiscal		The percentage of vacant facility provider positions in relation to filled	
0 <b>Mental Health</b>	Number or %	CMC Fiscal		The percentage of vacant facility MH positions in relation to filled	
0 <b>Dental</b>	Number or %	CMC Fiscal		The percentage of vacant facility dental positions in relation to filled	

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CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
	February / 2005				
	AREAS OF INTEREST		DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION
Facility: GOREE Change Facility			INFECTIOUS DISEASE		
Schema: UTMB Logout			Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month
<b>KEY</b>			1		
✓ = Edit			1		Total number of patients identified with HIV for the reporting month
✗ = Delete			HIV		
Viewing Report			1		Total number of patients identified with HEP C for the reporting month
February - 2005			HEP C		
			1		Total number of patients identified with MSRA for the reporting month
MRSA			GRIEVANCE/CORRESPONDENCE		
			28		Total number of medical grievances filed on facility for the reporting month
Step 1			28		Total number of facility medical grievances resolved for the reporting month
Step 1: Resolved			0		Total number of facility medical grievances upheld for the reporting month
Step 1: Upheld			0		Total number of medical grievances filed on facility for the reporting month
Step 2			0		Total number of facility medical grievances resolved for the reporting month
Step 2: Resolved			0		Total number of facility medical grievances upheld for the reporting month
Step 2: Upheld			ENCOUNTERS		
Provider			Number	EMR	Total number of provider encounters for the reporting month
Nursing			Number	EMR	Total number of nursing encounters for the reporting month
MH Caseload			Number	EMR	Total number of MH encounters for the reporting month
MH Caseload (counseling only)			5	MH Administration	Total number of MH caseload counseling encounters for the reporting month
MH Caseload (on medications)			152	MH Administration	Total number of caseload patients on medications for the reporting month
Dental			174	EMR	Total number of dental encounters for the reporting month
Med Errors			0	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month
Facility KOP%			66	% Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month
Nursing			25	CMC Fiscal %	The percentage of vacant facility nursing positions in relation to filled
Provider			Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled
Mental Health			Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled
Dental			Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled



CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

Facility: FERGUSON  
Change Facility

Schema: UTMB  
Logout

KEY

 = Edit  
 = Delete

## **Viewing Report**

January - 2006

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
January / 2006				
<b>AREAS OF INTEREST</b>	<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>	
		<b>INFECTIOUS DISEASE</b>		
<b>2</b> <b>TB</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with TB for the reporting month</b>	
<b>0</b> <b>HIV</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with HIV for the reporting month</b>	
<b>2</b> <b>HEP C</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with HEP C for the reporting month</b>	
<b>10</b> <b>MRSA</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with MSRA for the reporting month</b>	
GRIEVANCE/CORRESPONDENCE				
<b>35</b> <b>Step 1</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of medical grievances filed on facility for the reporting month</b>	
<b>35</b> <b>Step 1: Resolved</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances resolved for the reporting month</b>	
<b>0</b> <b>Step 1: Upheld</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances upheld for the reporting month</b>	
<b>0</b> <b>Step 2</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of medical grievances filed on facility for the reporting month</b>	
<b>0</b> <b>Step 2: Resolved</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances resolved for the reporting month</b>	
<b>0</b> <b>Step 2: Upheld</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances upheld for the reporting month</b>	
ENCOUNTERS				
<b>444</b> <b>Provider</b>	<b>Number</b>	<b>EMR</b>	<b>Total number of provider encounters for the reporting month</b>	
<b>1572</b> <b>Nursing</b>	<b>Number</b>	<b>EMR</b>	<b>Total number of nursing encounters for the reporting month</b>	
<b>556</b> <b>MH Caseload</b>	<b>Number</b>	<b>EMR</b>	<b>Total number of MH encounters for the reporting month</b>	
<b>129</b> <b>MH Caseload (counseling only)</b>	<b>Number</b>	<b>MH Administration</b>	<b>Total number of MH caseload counseling encounters for the reporting month</b>	
<b>81</b> <b>MH Caseload (on medications)</b>	<b>Number</b>	<b>MH Administration</b>	<b>Total number of caseload patients on medications for the reporting month</b>	
<b>531</b> <b>Dental</b>	<b>Number</b>	<b>EMR</b>	<b>Total number of dental encounters for the reporting month</b>	
<b>0</b> <b>Med Errors</b>	<b>Number</b>	<b>PHARMACY</b> <b>Facility Mgt Team</b>	<b>Total number of medication errors for the reporting month</b>	
<b>71</b> <b>Facility KOP%</b>	<b>%</b>	<b>Infopac PHO 450 Report</b>	<b>The percentage of patients on KOP medications for the reporting month</b>	
STAFFING VACANCY RATES				
<b>Nursing</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<b>The percentage of vacant facility nursing positions in relation to filled</b>	
<b>Provider</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<b>The percentage of vacant facility provider positions in relation to filled</b>	
<b>Mental Health</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<b>The percentage of vacant facility MH positions in relation to filled</b>	
<b>Dental</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<b>The percentage of vacant facility dental positions in relation to filled</b>	

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CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
	December / 2005				
	AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
Facility: FERGUSON Change Facility			INFECTIOUS DISEASE Number Facility Mgt Team	<i>Total number of patients identified with TB for the reporting month</i>	
Schema: UTMB Logout	1				
<b>KEY</b> ✓ = Edit ✗ = Delete	TB	Number	Facility Mgt Team	<i>Total number of patients identified with HIV for the reporting month</i>	
Viewing Report	0				
	HIV	Number	Facility Mgt Team	<i>Total number of patients identified with HEP C for the reporting month</i>	
	0				
	HEP C	Number	Facility Mgt Team	<i>Total number of patients identified with MSRA for the reporting month</i>	
	0				
	MRSA			<b>GRIEVANCE/CORRESPONDENCE</b>	
	43	Number	Facility Mgt Team	<i>Total number of medical grievances filed on facility for the reporting month</i>	
	Step 1				
	43	Number	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
	Step 1: Resolved				
	0	Number	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
	Step 1: Upheld				
	0	Number	Facility Mgt Team	<i>Total number of medical grievances filed on facility for the reporting month</i>	
	Step 2				
	0	Number	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
	Step 2: Resolved				
	0	Number	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
	Step 2: Upheld				
				<b>ENCOUNTERS</b>	
	506	Number	EMR	<i>Total number of provider encounters for the reporting month</i>	
	Provider				
	1690	Number	EMR	<i>Total number of nursing encounters for the reporting month</i>	
	Nursing				
	472	Number	EMR	<i>Total number of MH encounters for the reporting month</i>	
	MH Caseload				
	121	Number	MH Administration	<i>Total number of MH caseload counseling encounters for the reporting month</i>	
	MH Caseload (counseling only)				
	73	Number	MH Administration	<i>Total number of caseload patients on medications for the reporting month</i>	
	MH Caseload (on medications)				
	515	Number	EMR	<i>Total number of dental encounters for the reporting month</i>	
	Dental				
	0	Number	Facility Mgt Team	<i>Total number of medication errors for the reporting month</i>	
	Med Errors				
	71	%	Infopac PHO 450 Report	<i>The percentage of patients on KOP medications for the reporting month</i>	
	Facility KOP%				
				<b>STAFFING VACANCY RATES</b>	
	29.41	Number or %	CMC Fiscal	<i>The percentage of vacant facility nursing positions in relation to filled</i>	
	Nursing				
	0	Number or %	CMC Fiscal	<i>The percentage of vacant facility provider positions in relation to filled</i>	
	Provider				
		Number or %	CMC Fiscal	<i>The percentage of vacant facility MH positions in relation to filled</i>	
	Mental Health				
	0	Number or %	CMC Fiscal	<i>The percentage of vacant facility dental positions in relation to filled</i>	
	Dental				

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CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
	November / 2005				
	AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
Facility: FERGUSON Change Facility			INFECTIOUS DISEASE		
Schema: UTMB Logout	0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
<b>KEY</b>	TB				
	0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
	HIV				
	0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
	HEP C				
	0	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
	MRSA				
	GRIEVANCE/CORRESPONDENCE				
	34	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
	Step 1				
	34	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
	Step 1: Resolved				
	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
	Step 1: Upheld				
	0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
	Step 2				
	0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
	Step 2: Resolved				
	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
	Step 2: Upheld				
	ENCOUNTERS				
	553 Provider	Number	EMR	Total number of provider encounters for the reporting month	
	1462 Nursing	Number	EMR	Total number of nursing encounters for the reporting month	
	386 MH Caseload	Number	EMR	Total number of MH encounters for the reporting month	
	116 MH Caseload (counseling only)	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
	69 MH Caseload (on medications)	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
	504 Dental	Number	EMR	Total number of dental encounters for the reporting month	
	0 Med Errors	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
	64 %	%	Infopac PHO 450 Report The percentage of patients on KOP medications for the reporting month		
	Facility KOP%				
	STAFFING VACANCY RATES				
	29.41 Nursing	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
	Provider	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
	Mental Health	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
	Dental	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	

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CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access To Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
Facility: FERGUSON			October / 2005		
Change Facility			MONITORING		
Schema: UTMB	AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
Logout		Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
<b>KEY</b>					
= Edit					
= Delete					
<b>Viewing Report</b>					
October - 2005					
			GRIEVANCE/CORRESPONDENCE		
	14	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
	Step 1				
	14	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
	Step 1: Resolved				
	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
	Step 1: Upheld				
	0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
	Step 2				
	0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
	Step 2: Resolved				
	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
	Step 2: Upheld				
			ENCOUNTERS		
	513	Number	EMR	Total number of provider encounters for the reporting month	
	Provider				
	1102	Number	EMR	Total number of nursing encounters for the reporting month	
	Nursing				
	305	Number	EMR	Total number of MH encounters for the reporting month	
	MH Caseload				
	108	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
	MH Caseload (counseling only)				
	60	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
	MH Caseload (on medications)				
	335	Number	EMR	Total number of dental encounters for the reporting month	
	Dental				
			PHARMACY		
	0	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
	Med Errors	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
	64	%			
	Facility KOP%				
			STAFFING VACANCY RATES		
	35.29	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
	Nursing				
	0	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
	Provider				
	0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
	Mental Health				
	10.53	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
	Dental				

CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
	September / 2005				
	AREAS OF INTEREST		DATA TYPE	INFORMATION SOURCE	DEFINITION
Facility: FERGUSON Change Facility			INFECTIOUS DISEASE		
Schema: UTMB Logout			Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month
<b>KEY</b>					
= Edit					
= Delete					
Viewing Report					
September - 2005					
			GRIEVANCE/CORRESPONDENCE		
			Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month
Step 1			Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month
Step 1: Resolved			Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month
Step 1: Upheld			Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month
Step 2			Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month
Step 2: Resolved			Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month
Step 2: Upheld					
			ENCOUNTERS		
524 Provider			Number	EMR	Total number of provider encounters for the reporting month
823 Nursing			Number	EMR	Total number of nursing encounters for the reporting month
455 MH Caseload			Number	EMR	Total number of MH encounters for the reporting month
105 MH Caseload (counseling only)			Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month
62 MH Caseload (on medications)			Number	MH Administration	Total number of caseload patients on medications for the reporting month
471 Dental			Number	EMR	Total number of dental encounters for the reporting month
			PHARMACY		
			Number	Facility Mgt Team	Total number of medication errors for the reporting month
Med Errors			%	Infopac PHO 450 Report	
			%	The percentage of patients on KOP medications for the reporting month	
Facility KOP%			STAFFING VACANCY RATES		
35.29 Nursing			Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled
0 Provider			Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled
0 Mental Health			Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled
10.53 Dental			Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled

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**CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
	February / 2005				
	AREAS OF INTEREST		DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION
<b>Facility: FERGUSON Change Facility</b>				<b>INFECTIOUS DISEASE</b>	
<b>Schema: UTMB Logout</b>	<b>0</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of patients identified with TB for the reporting month</i>
<b>KEY</b>					
= Edit					
= Delete					
<b>Viewing Report</b>					
<b>February - 2005</b>					
				<b>GRIEVANCE/CORRESPONDENCE</b>	
	<b>34</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of medical grievances filed on facility for the reporting month</i>
	<b>Step 1</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances resolved for the reporting month</i>
	<b>34</b>				
	<b>Step 1: Resolved</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances upheld for the reporting month</i>
	<b>0</b>				
	<b>Step 1: Upheld</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of medical grievances filed on facility for the reporting month</i>
	<b>0</b>				
	<b>Step 2</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances resolved for the reporting month</i>
	<b>0</b>				
	<b>Step 2: Resolved</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances upheld for the reporting month</i>
	<b>0</b>				
	<b>Step 2: Upheld</b>				
				<b>ENCOUNTERS</b>	
	<b>414</b>		<b>Number</b>	<b>EMR</b>	<i>Total number of provider encounters for the reporting month</i>
	<b>Provider</b>				
	<b>899</b>		<b>Number</b>	<b>EMR</b>	<i>Total number of nursing encounters for the reporting month</i>
	<b>Nursing</b>				
	<b>543</b>		<b>Number</b>	<b>EMR</b>	<i>Total number of MH encounters for the reporting month</i>
	<b>MH Caseload</b>				
	<b>130</b>		<b>Number</b>	<b>MH Administration</b>	<i>Total number of MH caseload counseling encounters for the reporting month</i>
	<b>MH Caseload (counseling only)</b>				
	<b>86</b>		<b>Number</b>	<b>MH Administration</b>	<i>Total number of caseload patients on medications for the reporting month</i>
	<b>MH Caseload (on medications)</b>				
	<b>449</b>		<b>Number</b>	<b>EMR</b>	<i>Total number of dental encounters for the reporting month</i>
	<b>Dental</b>				
				<b>PHARMACY</b>	
	<b>0</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of medication errors for the reporting month</i>
	<b>Med Errors</b>				
	<b>70</b>	<b>%</b>		<b>Infopac PHO 450 Report</b>	<i>The percentage of patients on KOP medications for the reporting month</i>
	<b>Facility KOP%</b>	<b>%</b>			
				<b>STAFFING VACANCY RATES</b>	
	<b>41.18</b>		<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility nursing positions in relation to filled</i>
	<b>Nursing</b>				
			<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility provider positions in relation to filled</i>
	<b>Provider</b>				
			<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility MH positions in relation to filled</i>
	<b>Mental Health</b>				
			<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility dental positions in relation to filled</i>
	<b>Dental</b>				

CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
	January / 2006				
	MONITORING				
	AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
Facility: HOLLIDAY Change Facility			INFECTIOUS DISEASE		
Schema: UTMB Logout	26	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
<b>KEY</b> ✓ = Edit ✗ = Delete	TB				
Viewing Report	30	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
	HIV				
	34	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
	HEP C				
	10	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
	MRSA				
	GRIEVANCE/CORRESPONDENCE				
	14	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
	Step 1				
	14	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
	Step 1: Resolved				
	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
	Step 1: Upheld				
	0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
	Step 2				
	0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
	Step 2: Resolved				
	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
	Step 2: Upheld				
	ENCOUNTERS				
	3193	Number	EMR	Total number of provider encounters for the reporting month	
	Provider				
	1984	Number	EMR	Total number of nursing encounters for the reporting month	
	Nursing				
	729	Number	EMR	Total number of MH encounters for the reporting month	
	MH Caseload				
	374	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
	MH Caseload (counseling only)				
	315	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
	MH Caseload (on medications)				
	400	Number	EMR	Total number of dental encounters for the reporting month	
	Dental				
	PHARMACY				
	1	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
	Med Errors				
	69.9	%	Infopac PHO 450 Report The percentage of patients on KOP medications for the reporting month		
	Facility KOP%				
	STAFFING VACANCY RATES				
		Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
	Nursing				
		Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
	Provider				
		Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
	Mental Health				
		Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
	Dental				

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CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
Facility: HOLLIDAY Change Facility			December / 2005		
Schema: UTMB Logout	AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
			INFECTIOUS DISEASE		
	0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
	TB				
	4	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
	HIV				
	29	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
	HEP C				
	4	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
	MRSA				
			GRIEVANCE/CORRESPONDENCE		
	19	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
	Step 1				
	19	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
	Step 1: Resolved				
	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
	Step 1: Upheld				
	0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
	Step 2				
	0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
	Step 2: Resolved				
	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
	Step 2: Upheld				
			ENCOUNTERS		
	3433	Number	EMR	Total number of provider encounters for the reporting month	
	Provider				
	2278	Number	EMR	Total number of nursing encounters for the reporting month	
	Nursing				
	666	Number	EMR	Total number of MH encounters for the reporting month	
	MH Caseload				
	379	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
	MH Caseload (counseling only)				
	325	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
	MH Caseload (on medications)				
	437	Number	EMR	Total number of dental encounters for the reporting month	
	Dental				
			PHARMACY		
	1	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
	Med Errors				
	69	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
	Facility KOP%				
			STAFFING VACANCY RATES		
	26.67	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
	Nursing				
		Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
	Provider				
		Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
	Mental Health				
		Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
	Dental				

CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
November / 2005					
<b>Facility: HOLLIDAY Change Facility</b>	<b>AREAS OF INTEREST</b>	<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>	
<b>Schema: UTMB Logout</b>	<b>INFECTIOUS DISEASE</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with TB for the reporting month</b>	
<b>KEY</b> <input checked="" type="checkbox"/> = Edit <input checked="" type="checkbox"/> = Delete	<b>TB</b> <b>1</b>				
<b>Viewing Report</b>	<b>HIV</b> <b>3</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with HIV for the reporting month</b>	
	<b>HEP C</b> <b>28</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with HEP C for the reporting month</b>	
	<b>MRSA</b> <b>6</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of patients identified with MSRA for the reporting month</b>	
GRIEVANCE/CORRESPONDENCE					
	<b>16</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of medical grievances filed on facility for the reporting month</b>	
<b>Step 1</b>	<b>14</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances resolved for the reporting month</b>	
<b>Step 1: Resolved</b>	<b>2</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances upheld for the reporting month</b>	
<b>Step 1: Upheld</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of medical grievances filed on facility for the reporting month</b>	
<b>Step 2</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances resolved for the reporting month</b>	
<b>Step 2: Resolved</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of facility medical grievances upheld for the reporting month</b>	
<b>Step 2: Upheld</b>					
ENCOUNTERS					
<b>Provider</b>	<b>2444</b>	<b>Number</b>	<b>EMR</b>	<b>Total number of provider encounters for the reporting month</b>	
<b>Nursing</b>	<b>2368</b>	<b>Number</b>	<b>EMR</b>	<b>Total number of nursing encounters for the reporting month</b>	
<b>MH Caseload</b>	<b>621</b>	<b>Number</b>	<b>EMR</b>	<b>Total number of MH encounters for the reporting month</b>	
<b>MH Caseload (counseling only)</b>	<b>339</b>	<b>Number</b>	<b>MH Administration</b>	<b>Total number of MH caseload counseling encounters for the reporting month</b>	
<b>MH Caseload (on medications)</b>	<b>285</b>	<b>Number</b>	<b>MH Administration</b>	<b>Total number of caseload patients on medications for the reporting month</b>	
<b>Dental</b>	<b>494</b>	<b>Number</b>	<b>EMR</b>	<b>Total number of dental encounters for the reporting month</b>	
PHARMACY					
<b>Med Errors</b>	<b>7</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<b>Total number of medication errors for the reporting month</b>	
<b>Facility KOP%</b>	<b>69</b>	<b>%</b>	<b>Infopac PHO 450 Report</b>	<b>The percentage of patients on KOP medications for the reporting month</b>	
STAFFING VACANCY RATES					
<b>Nursing</b>	<b>37.21</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<b>The percentage of vacant facility nursing positions in relation to filled</b>	
<b>Provider</b>		<b>Number or %</b>	<b>CMC Fiscal</b>	<b>The percentage of vacant facility provider positions in relation to filled</b>	
<b>Mental Health</b>		<b>Number or %</b>	<b>CMC Fiscal</b>	<b>The percentage of vacant facility MH positions in relation to filled</b>	
<b>Dental</b>		<b>Number or %</b>	<b>CMC Fiscal</b>	<b>The percentage of vacant facility dental positions in relation to filled</b>	

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**CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
October / 2005					
<b>MONITORING</b>					
<b>Facility: HOLLIDAY Change Facility</b>	<b>AREAS OF INTEREST</b>	<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>	
<b>Schema: UTMB Logout</b>	<b>INFECTIOUS DISEASE</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of patients identified with TB for the reporting month</i>	
<b>KEY</b>	<b>TB</b>	<b>32</b>	<b>Number</b>	<i>Total number of patients identified with HIV for the reporting month</i>	
<b>Viewing Report</b>	<b>HIV</b>	<b>26</b>	<b>Number</b>	<i>Total number of patients identified with HEP C for the reporting month</i>	
<b>October - 2005</b>	<b>HEP C</b>	<b>6</b>	<b>Number</b>	<i>Total number of patients identified with MSRA for the reporting month</i>	
	<b>MRSA</b>			<b>GRIEVANCE/CORRESPONDENCE</b>	
	<b>Step 1</b>	<b>7</b>	<b>Number</b>	<i>Total number of medical grievances filed on facility for the reporting month</i>	
	<b>Step 1: Resolved</b>	<b>7</b>	<b>Number</b>	<i>Total number of facility medical grievances resolved for the reporting month</i>	
	<b>Step 1: Upheld</b>	<b>0</b>	<b>Number</b>	<i>Total number of facility medical grievances upheld for the reporting month</i>	
	<b>Step 2</b>	<b>0</b>	<b>Number</b>	<i>Total number of medical grievances filed on facility for the reporting month</i>	
	<b>Step 2: Resolved</b>	<b>0</b>	<b>Number</b>	<i>Total number of facility medical grievances resolved for the reporting month</i>	
	<b>Step 2: Upheld</b>	<b>0</b>	<b>Number</b>	<i>Total number of facility medical grievances upheld for the reporting month</i>	
				<b>ENCOUNTERS</b>	
<b>Provider</b>	<b>2588</b>	<b>Number</b>	<b>EMR</b>	<i>Total number of provider encounters for the reporting month</i>	
<b>Nursing</b>	<b>2152</b>	<b>Number</b>	<b>EMR</b>	<i>Total number of nursing encounters for the reporting month</i>	
<b>MH Caseload</b>	<b>587</b>	<b>Number</b>	<b>EMR</b>	<i>Total number of MH encounters for the reporting month</i>	
<b>MH Caseload (counseling only)</b>	<b>342</b>	<b>Number</b>	<b>MH Administration</b>	<i>Total number of MH caseload counseling encounters for the reporting month</i>	
<b>MH Caseload (on medications)</b>	<b>292</b>	<b>Number</b>	<b>MH Adminstration</b>	<i>Total number of caseload patients on medications for the reporting month</i>	
<b>Dental</b>	<b>327</b>	<b>Number</b>	<b>EMR</b>	<i>Total number of dental encounters for the reporting month</i>	
				<b>PHARMACY</b>	
<b>Med Errors</b>	<b>0</b>	<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of medication errors for the reporting month</i>	
<b>Facility KOP%</b>	<b>65.57</b>	<b>%</b>		<i>Infopac PHO 450 Report The percentage of patients on KOP medications for the reporting month</i>	
				<b>STAFFING/VACANCY RATES</b>	
<b>Nursing</b>	<b>41.86</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility nursing positions in relation to filled</i>	
<b>Provider</b>	<b>0</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility provider positions in relation to filled</i>	
<b>Mental Health</b>	<b>0</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility MH positions in relation to filled</i>	
<b>Dental</b>	<b>0</b>	<b>Number or %</b>	<b>CMC Fiscal</b>	<i>The percentage of vacant facility dental positions in relation to filled</i>	



CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
Facility: HOLLIDAY Change Facility		September / 2005		
Schema: UTMB Logout	AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION
			INFECTIOUS DISEASE	
	1	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month
	TB			
	0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month
	HIV			
	0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month
	HEP C			
	11	Number	Facility Mgt Team	Total number of patients identified with MRSA for the reporting month
	MRSA			
			GRIEVANCE/CORRESPONDENCE	
	7	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month
	Step 1			
	7	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month
	Step 1: Resolved			
	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month
	Step 1: Upheld			
	0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month
	Step 2			
	0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month
	Step 2: Resolved			
	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month
	Step 2: Upheld			
			ENCOUNTERS	
	2187	Number	EMR	Total number of provider encounters for the reporting month
	Provider			
	2005	Number	EMR	Total number of nursing encounters for the reporting month
	Nursing			
	622	Number	EMR	Total number of MH encounters for the reporting month
	MH Caseload			
	282	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month
	MH Caseload (counseling only)			
	239	Number	MH Administration	Total number of caseload patients on medications for the reporting month
	MH Caseload (on medications)			
	347	Number	EMR	Total number of dental encounters for the reporting month
	Dental			
	2	Number	PHARMACY	Total number of medication errors for the reporting month
	Med Errors		Facility Mgt Team	
	65.57	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month
	Facility KOP%			
			STAFFING VACANCY RATES	
	29.27	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled
	Nursing			
	37.04	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled
	Provider			
	0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled
	Mental Health			
	0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled
	Dental			

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CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
February / 2005					
Facility: HOLLIDAY Change Facility	AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
Schema: UTMB Logout			INFECTIOUS DISEASE		
	1	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
KEY	TB	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
= Edit	31	Number	Facility Mgt Team		
= Delete	HIV	Number	Facility Mgt Team		
Viewing Report	30	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
February - 2005	HEP C	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
	4	Number	Facility Mgt Team		
	MRSA	Number	Facility Mgt Team		
GRIEVANCE/CORRESPONDENCE					
	25	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1	23	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved	2	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld	0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2	0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld	0	Number	Facility Mgt Team		
ENCOUNTERS					
Provider	2550	Number	EMR	Total number of provider encounters for the reporting month	
Nursing	1678	Number	EMR	Total number of nursing encounters for the reporting month	
MH Caseload	636	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload (counseling only)	373	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (on medications)	288	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
Dental	385	Number	EMR	Total number of dental encounters for the reporting month	
PHARMACY					
Med Errors	3	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Facility KOP%	69	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
STAFFING VACANCY RATES					
Nursing	23.26	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Provider		Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Mental Health		Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Dental		Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	

CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
Facility: ELLIS Change Facility			December / 2005		
Schema: UTMB Logout	AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
TB	0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
HIV	0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HEP C	3	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
MRSA	5	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
GRIEVANCE/CORRESPONDENCE					
Step 1	45	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1: Resolved	45	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Upheld	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2	0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2: Resolved	0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Upheld	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
ENCOUNTERS					
Provider	885	Number	EMR	Total number of provider encounters for the reporting month	
Nursing	792	Number	EMR	Total number of nursing encounters for the reporting month	
MH Caseload	374	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload (counseling only)	146	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (on medications)	111	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
Dental	660	Number	EMR	Total number of dental encounters for the reporting month	
PHARMACY					
Med Errors	0	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Facility KOP%	78	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Nursing	27.78	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Provider	40.82	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Mental Health					
Dental	24.39	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	

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	Number of CMC Fiscal %	The percentage of vacant facility administration positions in relation to filled
<b>Administrative</b>		
	HUMAN RESOURCES Number      Regional HR Dept	Total number of Worker's Comp cases filed for the reporting month
<b>Workman's Comp</b>		
	Number      Regional HR Dept	Total number of employee grievances filed for the reporting month
<b>Grievances</b>		
	Number      Regional HR Dept	number of employee grievance appeals filed for the reporting month
<b>Appeals</b>		
	Number      Regional HR Dept	Total number of employee disciplinary actions taken during the reporting month
<b>Disciplinary Actions</b>		
<b>HUMAN RESOURCES</b>		
	Number      CMC Fiscal	The year to date difference between budgeted expenses and actual expenditures for the reporting month
<b>Year-to-Date \$ Variance</b>		
	Number      CMC Fiscal	The projected year end difference between budgeted expenses and actual expenditures for the reporting month
<b>Projected Year End Variance</b>		
<b>Update</b>		

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**CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**

**Facility: ELLIS  
Change Facility**

**Schema: UTMB  
Logout**

**KEY**  
○ = Edit  
✗ = Delete

**Viewing Report**

November - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
		November / 2005		
<b>MONITORING</b>				
<b>AREAS OF INTEREST</b>		<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>
<b>INFECTIOUS DISEASE</b>		<b>Number</b>		
<b>TB</b>		<b>Facility Mgt Team</b>		<i>Total number of patients identified with TB for the reporting month</i>
<b>HIV</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of patients identified with HIV for the reporting month</i>
<b>HEP C</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of patients identified with HEP C for the reporting month</i>
<b>MRSA</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of patients identified with MSRA for the reporting month</i>
<b>GRIEVANCE/CORRESPONDENCE</b>				
<b>Step 1</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of medical grievances filed on facility for the reporting month</i>
<b>Step 1: Resolved</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances resolved for the reporting month</i>
<b>Step 1: Upheld</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances upheld for the reporting month</i>
<b>Step 2</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances resolved for the reporting month</i>
<b>Step 2: Resolved</b>		<b>Number</b>	<b>Facility Mgt Team</b>	<i>Total number of facility medical grievances upheld for the reporting month</i>
<b>Step 2: Upheld</b>		<b>Number</b>	<b>MH Administration</b>	<i>Total number of MH caseload counseling encounters for the reporting month</i>
<b>ENCOUNTERS</b>		<b>EMR</b>		
<b>Provider</b>		<b>Number</b>		<i>Total number of provider encounters for the reporting month</i>
<b>Nursing</b>		<b>Number</b>	<b>EMR</b>	<i>Total number of nursing encounters for the reporting month</i>
<b>MH Caseload</b>		<b>Number</b>	<b>EMR</b>	<i>Total number of MH encounters for the reporting month</i>
<b>MH Caseload (counseling only)</b>		<b>Number</b>	<b>MH Administration</b>	<i>Total number of MH caseload counseling encounters for the reporting month</i>
<b>MH Caseload (on medications)</b>		<b>Number</b>	<b>MH Administration</b>	<i>Total number of caseload patients on medications for the reporting month</i>
<b>Dental</b>		<b>Number</b>	<b>EMR</b>	<i>Total number of dental encounters for the reporting month</i>
<b>PHARMACY</b>		<b>Facility Mgt Team</b>		
<b>Med Errors</b>		<b>Number</b>		<i>Total number of medication errors for the reporting month</i>
<b>Facility KOP%</b>	<b>%</b>	<b>Infopac PHO 450 Report</b>	<b>The percentage of patients on KOP medications for the reporting month</b>	
<b>STAFFING VACANCY RATES</b>				
<b>Nursing</b>	<b>Number or %</b>	<b>CMC Fiscal</b>		<i>The percentage of vacant facility nursing positions in relation to filled</i>
<b>Provider</b>	<b>Number or %</b>	<b>CMC Fiscal</b>		<i>The percentage of vacant facility provider positions in relation to filled</i>
<b>Mental Health</b>	<b>Number or %</b>	<b>CMC Fiscal</b>		<i>The percentage of vacant facility MH positions in relation to filled</i>
<b>Dental</b>	<b>Number or %</b>	<b>CMC Fiscal</b>		<i>The percentage of vacant facility dental positions in relation to filled</i>

<b>10.53</b>	Number of CMC Fiscal %	The percentage of vacant faculty administration positions in relation to filled
<b>Administrative</b>		
	Number Regional HR Dept	Total number of Worker's Comp cases filed for the reporting month
<b>Workman's Comp</b>		
	Number Regional HR Dept	Total number of employee grievances filed for the reporting month
<b>Grievances</b>		
	Number Regional HR Dept	number of employee grievance appeals filed for the reporting month
<b>Appeals</b>		
	Number Regional HR Dept	Total number of employee disciplinary actions taken during the reporting month
<b>Disciplinary Actions</b>		
	Number CMC Fiscal	The year to date difference between budgeted expenses and actual expenditures for the reporting month
<b>Year-to-Date \$ Variance</b>		
	Number CMC Fiscal	The projected year end difference between budgeted expenses and actual expenditures for the reporting month
<b>Projected Year End Variance</b>		
<b>Update</b>		

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**CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**

[REDACTED]

**Facility: ELLIS**  
Change Facility

**Schema: UTMB**  
Logout

**KEY**  
E = Edit  
X = Delete

**Viewing Report**

October - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
		October / 2005		
<b>MONITORING</b>				
<b>AREAS OF INTEREST</b>	<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>	
		INFECTIOUS DISEASE		
<b>0</b>	Number	Facility Mgt Team	<i>Total number of patients identified with TB for the reporting month</i>	
<b>TB</b>				
<b>0</b>	Number	Facility Mgt Team	<i>Total number of patients identified with HIV for the reporting month</i>	
<b>HIV</b>				
<b>0</b>	Number	Facility Mgt Team	<i>Total number of patients identified with HEP C for the reporting month</i>	
<b>HEP C</b>				
<b>2</b>	Number	Facility Mgt Team	<i>Total number of patients identified with MSRA for the reporting month</i>	
<b>MRSA</b>				
<b>GRIEVANCE/CORRESPONDENCE</b>				
<b>38</b>	Number	Facility Mgt Team	<i>Total number of medical grievances filed on facility for the reporting month</i>	
<b>Step 1</b>				
<b>38</b>	Number	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
<b>Step 1: Resolved</b>				
<b>0</b>	Number	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
<b>Step 1: Upheld</b>				
<b>0</b>	Number	Facility Mgt Team	<i>Total number of medical grievances filed on facility for the reporting month</i>	
<b>Step 2</b>				
<b>0</b>	Number	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
<b>Step 2: Resolved</b>				
<b>0</b>	Number	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
<b>Step 2: Upheld</b>				
<b>ENCOUNTERS</b>				
<b>581</b>	Number	EMR	<i>Total number of provider encounters for the reporting month</i>	
<b>Provider</b>				
<b>625</b>	Number	EMR	<i>Total number of nursing encounters for the reporting month</i>	
<b>Nursing</b>				
<b>366</b>	Number	EMR	<i>Total number of MH encounters for the reporting month</i>	
<b>MH Caseload</b>				
<b>158</b>	Number	MH Administration	<i>Total number of MH caseload counseling encounters for the reporting month</i>	
<b>MH Caseload (counseling only)</b>				
<b>114</b>	Number	MH Administration	<i>Total number of caseload patients on medications for the reporting month</i>	
<b>MH Caseload (on medications)</b>				
<b>550</b>	Number	EMR	<i>Total number of dental encounters for the reporting month</i>	
<b>Dental</b>				
<b>PHARMACY</b>				
<b>0</b>	Number	Facility Mgt Team	<i>Total number of medication errors for the reporting month</i>	
<b>Med Errors</b>				
<b>77</b>	%	Infopac PHO 450 Report	<i>The percentage of patients on KOP medications for the reporting month</i>	
<b>Facility KOP%</b>				
<b>STAFFING/VACANCY RATES</b>				
<b>12.5</b>	Number or %	CMC Fiscal	<i>The percentage of vacant facility nursing positions in relation to filled</i>	
<b>Nursing</b>				
<b>40.82</b>	Number or %	CMC Fiscal	<i>The percentage of vacant facility provider positions in relation to filled</i>	
<b>Provider</b>				
<b>0</b>	Number or %	CMC Fiscal	<i>The percentage of vacant facility MH positions in relation to filled</i>	
<b>Mental Health</b>				
<b>0</b>	Number or %	CMC Fiscal	<i>The percentage of vacant facility dental positions in relation to filled</i>	
<b>Dental</b>				

<b>21.05</b>	Number of CMC Fiscal %	The percentage of vacant facility administration positions in relation to filled
<b>Administrative</b>		
<b>HUMAN RESOURCES</b>		
<b>0</b>		
Number	Regional HR Dept	Total number of Worker's Comp cases filed for the reporting month
<b>Workman's Comp</b>		
<b>Grievances</b>		
<b>0</b>	Number	Regional HR Dept
number of employee grievance appeals filed for the reporting month		
<b>Appeals</b>		
<b>0</b>	Number	Regional HR Dept
Total number of employee disciplinary actions taken during the reporting month		
<b>Disciplinary Actions</b>		
<b>HUMAN RESOURCES</b>		
<b>Year-to-Date \$ Variance</b>	Number	CMC Fiscal
The year to date difference between budgeted expenses and actual expenditures for the reporting month		
<b>Projected Year End Variance</b>		
Number		
The projected year end difference between budgeted expenses and actual expenditures for the reporting month		
<b>Update</b>		

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[REDACTED]

**Facility: ELLIS**  
Change Facility

Schema: UTMB  
Logout

**KEY**  
E = Edit  
X = Delete

Viewing Report

September - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
		September / 2005		
<b>MONITORING</b>				
<b>AREAS OF INTEREST</b>	<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>	
		INFECTIOUS DISEASE		
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
1	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
<b>GRIEVANCE/CORRESPONDENCE</b>				
47	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
47	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
<b>ENCOUNTERS</b>				
560	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
665	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
308	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
162	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
115	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
406	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
<b>PHARMACY</b>				
0	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
77	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
<b>STAFFING VACANCY RATES</b>				
6.25	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
40.82	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

<b>21.05</b>	<i>Number of CMC Fiscal %</i>	<i>The percentage of vacant faculty administration positions in relation to filled</i>
<b>Administrative</b>		
	<b>HUMAN RESOURCES</b>	
<b>Workman's Comp</b>		
	<b>Number Regional HR Dept</b>	<i>Total number of Worker's Comp cases filed for the reporting month</i>
<b>Grievances</b>		
	<b>Number Regional HR Dept</b>	<i>number of employee grievance appeals filed for the reporting month</i>
<b>Appeals</b>		
<b>1</b>	<b>Number Regional HR Dept</b>	<i>Total number of employee disciplinary actions taken during the reporting month</i>
<b>Disciplinary Actions</b>		
<b>Year-to-Date \$ Variance</b>		
	<b>Number CMC Fiscal</b>	<i>The year to date difference between budgeted expenses and actual expenditures for the reporting month</i>
<b>Projected Year End Variance</b>		
	<b>Number CMC Fiscal</b>	<i>The projected year end difference between budgeted expenses and actual expenditures for the reporting month</i>
<b>Update</b>		

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INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring		
	February / 2005						
	AREAS OF INTEREST		DATA TYPE	INFORMATION SOURCE	DEFINITION		
Facility: ELLIS Change Facility	INFECTIOUS DISEASE						
Schema: UTMB Logout	0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month			
<b>KEY</b>	<b>TB</b>						
= Edit	0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month			
= Delete							
Viewing Report	3	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month			
February - 2005	2	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month			
MRSAs							
GRIEVANCE/CORRESPONDENCE							
Step 1	45	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month			
Step 1: Resolved	45	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month			
Step 1: Upheld	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month			
Step 2	0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month			
Step 2: Resolved	0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month			
Step 2: Upheld	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month			
ENCOUNTERS							
Provider	707	Number	EMR	Total number of provider encounters for the reporting month			
Nursing	1000	Number	EMR	Total number of nursing encounters for the reporting month			
MH Caseload	339	Number	EMR	Total number of MH encounters for the reporting month			
MH Caseload (counseling only)	139	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month			
MH Caseload (on medications)	107	Number	MH Administration	Total number of caseload patients on medications for the reporting month			
Dental	644	Number	EMR	Total number of dental encounters for the reporting month			
PHARMACY							
Med Errors	0	Number	Facility Mgt Team	Total number of medication errors for the reporting month			
Facility KOP%	80	%	Infopac PHO 450 Report				
		%	The percentage of patients on KOP medications for the reporting month				
STAFFING VACANCY RATES							
Nursing	11.76	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled			
Provider		Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled			
Mental Health		Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled			
Dental	24.39	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled			

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<b>10.53</b>	<i>Number of CMC Fiscal %</i>	<i>The percentage of vacant faculty administration positions in relation to filled</i>
<b>Administrative</b>		
	<b>HUMAN RESOURCES</b>	
	<b>Number</b>	<b>Regional HR Dept</b>
<b>Workman's Comp</b>		
	<b>Number</b>	<b>Regional HR Dept</b>
<b>Grievances</b>		
	<b>Number</b>	<b>Regional HR Dept</b>
<b>Appeals</b>		
	<b>Number</b>	<b>Regional HR Dept</b>
<b>Disciplinary Actions</b>		
	<b>HUMAN RESOURCES</b>	
	<b>Number</b>	<b>CMC Fiscal</b>
<b>Year-to-Date \$ Variance</b>		
	<b>Number</b>	<b>CMC Fiscal</b>
<b>Projected Year End Variance</b>		
<b>Update</b>		

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	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring		
	February / 2005						
	AREAS OF INTEREST		DATA TYPE	INFORMATION SOURCE	DEFINITION		
Facility: WYNNE Change Facility			INFECTIOUS DISEASE				
Schema: UTMB Logout	0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month			
<b>KEY</b> E = Edit X = Delete	TB	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month			
Viewing Report	HIV	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month			
February - 2005	HEP C	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month			
	MRSA	GRIEVANCE/CORRESPONDENCE					
	44	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month			
	Step 1	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month			
	Step 1: Resolved	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month			
	Step 1: Upheld	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month			
	Step 2	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month			
	Step 2: Resolved	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month			
	Step 2: Upheld	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month			
	ENCOUNTERS						
	1023 Provider	Number	EMR	Total number of provider encounters for the reporting month			
	1502 Nursing	Number	EMR	Total number of nursing encounters for the reporting month			
	455 MH Caseload	Number	EMR	Total number of MH encounters for the reporting month			
	157 MH Caseload (counseling only)	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month			
	109 MH Caseload (on medications)	Number	MH Administration	Total number of caseload patients on medications for the reporting month			
	417 Dental	Number	EMR	Total number of dental encounters for the reporting month			
	PHARMACY						
	2 Med Errors	Number	Facility Mgt Team	Total number of medication errors for the reporting month			
	75 Facility KOP%	%	Infopac PHO 450 Report				
		%	The percentage of patients on KOP medications for the reporting month				
	STAFFING VACANCY RATES						
	15.79 Nursing	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled			
	Provider	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled			
	Mental Health	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled			
	Dental	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled			

CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
	January / 2006				
	AREAS OF INTEREST		DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION
Facility: WYNNE Change Facility			INFECTIOUS DISEASE		Total number of patients identified with TB for the reporting month
Schema: UTMB Logout	2		Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month
<b>KEY</b>	<b>TB</b>				
= Edit					
= Delete					
Viewing Report			HIV		Total number of patients identified with HEP C for the reporting month
January - 2006	1		Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month
	HEP C				
	1		Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month
	MRSA				
			GRIEVANCE/CORRESPONDENCE		
	50		Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month
	Step 1		Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month
	50		Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month
	Step 1: Resolved		Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month
	0		Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month
	Step 1: Upheld		Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month
	0		Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month
	Step 2		Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month
	0		Number	Facility Mgt Team	Total number of facility medical grievances filed on facility for the reporting month
	Step 2: Resolved		Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month
	0		Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month
	Step 2: Upheld		Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month
			ENCOUNTERS		
	1075 Provider		Number	EMR	Total number of provider encounters for the reporting month
	1924 Nursing		Number	EMR	Total number of nursing encounters for the reporting month
	527 MH Caseload		Number	EMR	Total number of MH encounters for the reporting month
	151 MH Caseload (counseling only)		Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month
	108 MH Caseload (on medications)		Number	MH Administration	Total number of caseload patients on medications for the reporting month
	415 Dental		Number	EMR	Total number of dental encounters for the reporting month
			PHARMACY		
	0		Number	Facility Mgt Team	Total number of medication errors for the reporting month
	Med Errors		%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month
	75 Facility KOP%		%		
			STAFFING VACANCY RATES		
			Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled
	Nursing		%		
			Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled
	Provider		%		
			Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled
	Mental Health		%		
			Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled
	Dental		%		

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CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
	December / 2005				
	AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
Facility: WYNNE Change Facility			INFECTIOUS DISEASE		
Schema: UTMB Logout	1	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
<b>KEY</b> F = Edit X = Delete	TB	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
Viewing Report	HIV	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
December - 2005	HEP C	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
	MRSA				
	GRIEVANCE/CORRESPONDENCE				
	35	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1	35	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld	0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2	0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld					
	ENCOUNTERS				
	985 Provider	Number	EMR	Total number of provider encounters for the reporting month	
	2183 Nursing	Number	EMR	Total number of nursing encounters for the reporting month	
	517 MH Caseload	Number	EMR	Total number of MH encounters for the reporting month	
	149 MH Caseload (counseling only)	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
	108 MH Caseload (on medications)	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
	524 Dental	Number	EMR	Total number of dental encounters for the reporting month	
	PHARMACY				
	0 Med Errors	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
	75 Facility KOP%	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
	STAFFING VACANCY RATES				
	10 Nursing	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
	Provider	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
	Mental Health	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
	Dental	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	

CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
	November / 2005				
	AREAS OF INTEREST		MONITORING	DEFINITION	
Facility: WYNNE <u>Change Facility</u>			DATA TYPE	INFORMATION SOURCE	INFECTIOUS DISEASE
Schema: UTMB <u>Logout</u>	0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
<b>KEY</b> ✓ = Edit ✗ = Delete	TB	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
<b>Viewing Report</b>	0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
November - 2005	HIV	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
	HEP C	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
	MRSA	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
	Step 1	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
	Step 1: Resolved	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
	Step 2	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
	Step 2: Resolved	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
	Step 2: Upheld	Number	Facility Mgt Team	Total number of provider encounters for the reporting month	
	Provider	Number	EMR	Total number of nursing encounters for the reporting month	
	Nursing	Number	EMR	Total number of MH encounters for the reporting month	
	MH Caseload	Number	EMR	Total number of MH caseload counseling encounters for the reporting month	
	MH Caseload (counseling only)	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
	MH Caseload (on medications)	Number	MH Administration	Total number of dental encounters for the reporting month	
	Dental	Number	EMR	Total number of medication errors for the reporting month	
	Med Errors	Number	Facility Mgt Team	The percentage of patients on KOP medications for the reporting month	
	Facility KOP%	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
	STAFFING VACANCY RATES				
	10	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
	Nursing	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
	Provider	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
	Mental Health	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
	Dental	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	

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**CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
			October / 2005		
<b>MONITORING</b>					
<b>Facility: WYNNE</b>	<b>AREAS OF INTEREST</b>	<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>	
<a href="#">Change Facility</a>			INFECTIOUS DISEASE		
<b>Schema: UTMB</b>	<b>23</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of patients identified with TB for the reporting month</i>	
<b>Logout</b>	<b>TB</b>				
<b>KEY</b>	<b>0</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of patients identified with HIV for the reporting month</i>	
= Edit					
= Delete					
<b>Viewing Report</b>	<b>HIV</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of patients identified with HEP C for the reporting month</i>	
	<b>HEP C</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of patients identified with MSRA for the reporting month</i>	
	<b>MRSA</b>				
<b>GRIEVANCE/CORRESPONDENCE</b>					
	<b>29</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of medical grievances filed on facility for the reporting month</i>	
	<b>Step 1</b>				
	<b>29</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
	<b>Step 1: Resolved</b>				
	<b>0</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
	<b>Step 1: Upheld</b>				
	<b>0</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of medical grievances filed on facility for the reporting month</i>	
	<b>Step 2</b>				
	<b>0</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
	<b>Step 2: Resolved</b>				
	<b>0</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
	<b>Step 2: Upheld</b>				
<b>ENCOUNTERS</b>					
	<b>1221 Provider</b>	<b>Number</b>	EMR	<i>Total number of provider encounters for the reporting month</i>	
	<b>2065 Nursing</b>	<b>Number</b>	EMR	<i>Total number of nursing encounters for the reporting month</i>	
	<b>534 MH Caseload</b>	<b>Number</b>	EMR	<i>Total number of MH encounters for the reporting month</i>	
	<b>154 MH Caseload (counseling only)</b>	<b>Number</b>	MH Administration	<i>Total number of MH caseload counseling encounters for the reporting month</i>	
	<b>109 MH Caseload (on medications)</b>	<b>Number</b>	MH Administration	<i>Total number of caseload patients on medications for the reporting month</i>	
	<b>449 Dental</b>	<b>Number</b>	EMR	<i>Total number of dental encounters for the reporting month</i>	
<b>PHARMACY</b>					
	<b>0</b>	<b>Number</b>	Facility Mgt Team	<i>Total number of medication errors for the reporting month</i>	
	<b>Med Errors</b>	<b>%</b>	Infopac PHO 450 Report	<i>The percentage of patients on KOP medications for the reporting month</i>	
	<b>75.25</b>	<b>%</b>			
<b>STAFFING VACANCY RATES</b>					
	<b>10 Nursing</b>	<b>Number or %</b>	CMC Fiscal	<i>The percentage of vacant facility nursing positions in relation to filled</i>	
	<b>0 Provider</b>	<b>Number or %</b>	CMC Fiscal	<i>The percentage of vacant facility provider positions in relation to filled</i>	
	<b>0 Mental Health</b>	<b>Number or %</b>	CMC Fiscal	<i>The percentage of vacant facility MH positions in relation to filled</i>	
	<b>27.03 Dental</b>	<b>Number or %</b>	CMC Fiscal	<i>The percentage of vacant facility dental positions in relation to filled</i>	



**CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**

Facility: WYNNE  
Change Facility

Schema: UTMB  
Logout

**KEY**  
E = Edit  
X = Delete

Viewing Report

September - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
September / 2005				
<b>AREAS OF INTEREST</b>	<b>DATA TYPE</b>	<b>MONITORING INFORMATION SOURCE</b>	<b>DEFINITION</b>	
		INFECTIOUS DISEASE		
<b>78</b>	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
<b>TB</b>				
<b>0</b>	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
<b>HIV</b>				
<b>2</b>	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
<b>HEP C</b>				
<b>4</b>	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
<b>MRSA</b>				
GRIEVANCE/CORRESPONDENCE				
<b>28</b>	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
<b>Step 1</b>				
<b>28</b>	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
<b>Step 1: Resolved</b>				
<b>0</b>	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
<b>Step 1: Upheld</b>				
<b>0</b>	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
<b>Step 2</b>				
<b>0</b>	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
<b>Step 2: Resolved</b>				
<b>0</b>	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
<b>Step 2: Upheld</b>				
ENCOUNTERS				
<b>1419</b>	Number	EMR	Total number of provider encounters for the reporting month	
<b>Provider</b>				
<b>2199</b>	Number	EMR	Total number of nursing encounters for the reporting month	
<b>Nursing</b>				
<b>381</b>	Number	EMR	Total number of MH encounters for the reporting month	
<b>MH Caseload</b>				
<b>140</b>	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
<b>MH Caseload (counseling only)</b>				
<b>109</b>	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
<b>MH Caseload (on medications)</b>				
<b>423</b>	Number	EMR	Total number of dental encounters for the reporting month	
<b>Dental</b>				
<b>0</b>	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
<b>Med Errors</b>				
<b>75.25</b>	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
<b>Facility KOP%</b>				
STAFFING VACANCY RATES				
<b>10</b>	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
<b>Nursing</b>				
<b>0</b>	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
<b>Provider</b>				
<b>0</b>	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
<b>Mental Health</b>				
<b>27.03</b>	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
<b>Dental</b>				

FISHER-100285

CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
	February / 2005				
	AREAS OF INTEREST		DATA TYPE	INFORMATION SOURCE	DEFINITION
Facility: BYRD Change Facility	INFECTIOUS DISEASE		Number		Total number of patients identified with TB for the reporting month
Schema: UTMB Logout	0		Facility Mgt Team		
<b>KEY</b>	<b>TB</b>		Number		Total number of patients identified with HIV for the reporting month
<input checked="" type="checkbox"/> = Edit	0		Facility Mgt Team		
<input checked="" type="checkbox"/> = Delete					
Viewing Report	HIV		Number		Total number of patients identified with HEP C for the reporting month
	0		Facility Mgt Team		
	HEP C		Number		Total number of patients identified with MSRA for the reporting month
	1		Facility Mgt Team		
	MRSA				
	GRIEVANCE/CORRESPONDENCE				
	Number		Facility Mgt Team		Total number of medical grievances filed on facility for the reporting month
	8				
	Step 1		Number		Total number of facility medical grievances resolved for the reporting month
	8		Facility Mgt Team		
	Step 1: Resolved		Number		Total number of facility medical grievances upheld for the reporting month
	0		Facility Mgt Team		
	Step 1: Upheld		Number		Total number of medical grievances filed on facility for the reporting month
	0		Facility Mgt Team		
	Step 2		Number		Total number of facility medical grievances resolved for the reporting month
	0		Facility Mgt Team		
	Step 2: Resolved		Number		Total number of facility medical grievances upheld for the reporting month
	0		Facility Mgt Team		
	Step 2: Upheld		Number		
	ENCOUNTERS				
	1384		Number		Total number of provider encounters for the reporting month
	Provider		EMR		
	1578		Number		Total number of nursing encounters for the reporting month
	Nursing		EMR		
	218		Number		Total number of MH encounters for the reporting month
	MH Caseload		EMR		
	224		Number		Total number of MH caseload counseling encounters for the reporting month
	MH Caseload (counseling only)		MH Administration		
	208		Number		Total number of caseload patients on medications for the reporting month
	MH Caseload (on medications)		MH Administration		
	155		Number		Total number of dental encounters for the reporting month
	Dental		EMR		
	PHARMACY				
	0		Number		Total number of medication errors for the reporting month
	Facility KOP%		Facility Mgt Team		
	Med Errors		%		Infopac PHO 450 Report The percentage of patients on KOP medications for the reporting month
	60		%		
	STAFFING VACANCY RATES				
	-1		Number or %		The percentage of vacant facility nursing positions in relation to filled
	Nursing		CMC Fiscal		
	-1		Number or %		The percentage of vacant facility provider positions in relation to filled
	Provider		CMC Fiscal		
	-1		Number or %		The percentage of vacant facility MH positions in relation to filled
	Mental Health		CMC Fiscal		
	-1		Number or %		The percentage of vacant facility dental positions in relation to filled
	Dental		CMC Fiscal		



**CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**

**[REDACTED]**

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
		<b>January / 2006</b>		

**Facility: BYRD**  
**Change Facility**

AREAS OF INTEREST	DATA TYPE	MONITORING		DEFINITION
		INFORMATION SOURCE	INFECTIOUS DISEASE	

<b>0</b>	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month
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<b>0</b>	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month
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<b>10</b>	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month
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<b>2</b>	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month
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GRIEVANCE/CORRESPONDENCE			
	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month
<b>2</b>	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month

<b>2</b>	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month
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<b>0</b>	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month
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<b>0</b>	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month
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<b>0</b>	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month
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<b>0</b>	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month
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ENCOUNTERS			
	Number	EMR	Total number of provider encounters for the reporting month
<b>1351</b>	Number	EMR	Total number of provider encounters for the reporting month

	Number	EMR	Total number of nursing encounters for the reporting month
<b>1580</b>	Number	EMR	Total number of nursing encounters for the reporting month

	Number	EMR	Total number of MH encounters for the reporting month
<b>244</b>	Number	EMR	Total number of MH encounters for the reporting month

	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month
<b>281</b>	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month

	Number	MH Administration	Total number of caseload patients on medications for the reporting month
<b>261</b>	Number	MH Administration	Total number of caseload patients on medications for the reporting month

	Number	EMR	Total number of dental encounters for the reporting month
<b>205</b>	Number	EMR	Total number of dental encounters for the reporting month

	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month
<b>1</b>	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month

<b>62.5</b>	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month
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	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled
<b>Nursing</b>	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled

	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled
<b>Provider</b>	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled

	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled
<b>Mental Health</b>	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled

	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled
<b>Dental</b>	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled

**FISHER-100287**

CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
Facility: BYRD Change Facility			December / 2005		
Schema: UTMB Logout	AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
			INFECTIOUS DISEASE		
	2	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
KEY	TB				
E = Edit	1	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
X = Delete	HIV				
Viewing Report	5	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
	HEP C				
	1	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
	MRSA				
			GRIEVANCE/CORRESPONDENCE		
	6	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
	Step 1				
	6	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
	Step 1: Resolved				
	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
	Step 1: Upheld				
	0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
	Step 2				
	0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
	Step 2: Resolved				
	0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
	Step 2: Upheld				
			ENCOUNTERS		
	1504 Provider	Number	EMR	Total number of provider encounters for the reporting month	
	1745 Nursing	Number	EMR	Total number of nursing encounters for the reporting month	
	252 MH Caseload	Number	EMR	Total number of MH encounters for the reporting month	
	263 MH Caseload (counseling only)	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
	234 MH Caseload (on medications)	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
	184 Dental	Number	EMR	Total number of dental encounters for the reporting month	
			PHARMACY		
	1 Med Errors	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
	62.9 Facility KOP%	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
			STAFFING VACANCY RATES		
	Nursing	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
	Provider	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
	Mental Health	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
	Dental	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	

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FISHER-100288



**CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**

[REDACTED]

**Facility:** BYRD  
Change Facility

**Schema:** UTMB  
Logout

**KEY**  
E = Edit  
X = Delete

**Viewing Report**

November - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
		November / 2005		
<b>MONITORING</b>				
<b>AREAS OF INTEREST</b>	<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>	
		INFECTIOUS DISEASE Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month
<b>TB</b> <b>9</b>				
		HIV Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month
<b>HIV</b> <b>0</b>				
		HEP C Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month
<b>HEP C</b> <b>5</b>				
		MRSA Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month
<b>MRSA</b> <b>3</b>				
<b>GRIEVANCE/CORRESPONDENCE</b>				
	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
<b>Step 1</b> <b>1</b>				
	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
<b>Step 1: Resolved</b> <b>1</b>				
	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
<b>Step 1: Upheld</b> <b>0</b>				
	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
<b>Step 2</b> <b>0</b>				
	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
<b>Step 2: Resolved</b> <b>0</b>				
	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
<b>Step 2: Upheld</b> <b>0</b>				
<b>ENCOUNTERS</b>				
	Number	EMR	Total number of provider encounters for the reporting month	
<b>Provider</b> <b>1141</b>				
	Number	EMR	Total number of nursing encounters for the reporting month	
<b>Nursing</b> <b>1621</b>				
	Number	EMR	Total number of MH encounters for the reporting month	
<b>MH Caseload</b> <b>231</b>				
	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
<b>MH Caseload (counseling only)</b> <b>260</b>				
	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
<b>MH Caseload (on medications)</b> <b>233</b>				
	Number	EMR	Total number of dental encounters for the reporting month	
<b>Dental</b> <b>236</b>				
	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
<b>Med Errors</b> <b>0</b>				
	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
<b>Facility KOP%</b> <b>62</b>				
<b>STAFFING VACANCY RATES</b>				
	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
<b>Nursing</b>				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
<b>Provider</b>				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
<b>Mental Health</b>				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
<b>Dental</b>				

FISHER-100289



**CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES**

**Facility: BYRD**  
Change Facility

**Schema: UTMB**  
Logout

**KEY**  
 = Edit  
 = Delete

**Viewing Report**

**October - 2005**

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
		October / 2005		
<b>MONITORING</b>				
<b>AREAS OF INTEREST</b>				
	<b>DATA TYPE</b>	<b>INFORMATION SOURCE</b>	<b>DEFINITION</b>	
		INFECTIOUS DISEASE		
	Number	Facility Mgt Team	<i>Total number of patients identified with TB for the reporting month</i>	
<b>TB</b>	<b>3</b>			
	Number	Facility Mgt Team	<i>Total number of patients identified with HIV for the reporting month</i>	
<b>HIV</b>	<b>0</b>			
	Number	Facility Mgt Team	<i>Total number of patients identified with HEP C for the reporting month</i>	
<b>HEP C</b>	<b>0</b>			
	Number	Facility Mgt Team	<i>Total number of patients identified with MSRA for the reporting month</i>	
<b>MRSA</b>				
<b>GRIEVANCE/CORRESPONDENCE</b>				
	Number	Facility Mgt Team	<i>Total number of medical grievances filed on facility for the reporting month</i>	
<b>Step 1</b>	<b>13</b>			
	Number	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
<b>Step 1: Resolved</b>	<b>13</b>			
	Number	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
<b>Step 1: Upheld</b>	<b>0</b>			
	Number	Facility Mgt Team	<i>Total number of medical grievances filed on facility for the reporting month</i>	
<b>Step 2</b>	<b>0</b>			
	Number	Facility Mgt Team	<i>Total number of facility medical grievances resolved for the reporting month</i>	
<b>Step 2: Resolved</b>	<b>0</b>			
	Number	Facility Mgt Team	<i>Total number of facility medical grievances upheld for the reporting month</i>	
<b>Step 2: Upheld</b>				
<b>ENCOUNTERS</b>				
<b>Provider</b>	Number	EMR	<i>Total number of provider encounters for the reporting month</i>	
<b>Nursing</b>	Number	EMR	<i>Total number of nursing encounters for the reporting month</i>	
<b>MH Caseload</b>	Number	EMR	<i>Total number of MH encounters for the reporting month</i>	
<b>MH Caseload (counseling only)</b>	Number	MH Administration	<i>Total number of MH caseload counseling encounters for the reporting month</i>	
	Number	MH Administration	<i>Total number of caseload patients on medications for the reporting month</i>	
<b>MH Caseload (on medications)</b>	Number	EMR	<i>Total number of dental encounters for the reporting month</i>	
<b>Dental</b>	Number	EMR		
<b>Med Errors</b>	Number	PHARMACY	<i>Total number of medication errors for the reporting month</i>	
	<b>2</b>	Facility Mgt Team		
	% <b>61.59</b>	% Infopac PHO 450 Report	<i>The percentage of patients on KOP medications for the reporting month</i>	
<b>Facility KOP%</b>				
<b>STAFFING VACANCY RATES</b>				
<b>Nursing</b>	Number or %	CMC Fiscal	<i>The percentage of vacant facility nursing positions in relation to filled</i>	
<b>Provider</b>	Number or %	CMC Fiscal	<i>The percentage of vacant facility provider positions in relation to filled</i>	
<b>Mental Health</b>	Number or %	CMC Fiscal	<i>The percentage of vacant facility MH positions in relation to filled</i>	
<b>Dental</b>	Number or %	CMC Fiscal	<i>The percentage of vacant facility dental positions in relation to filled</i>	

CORRECTIONAL MANAGED CARE  
INFORMATION SERVICES

	Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
Facility: BYRD Change Facility			September / 2005		
<b>MONITORING</b>					
Schema: UTMB Logout	AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
			INFECTIOUS DISEASE		
	3	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
<b>KEY</b>	TB	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
	HIV	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
	HEP C	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
	MRSA	Number	Facility Mgt Team		
<b>GRIEVANCE/CORRESPONDENCE</b>					
	13	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1		Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved		Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld	13	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2		Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved		Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld		Number	Facility Mgt Team		
<b>ENCOUNTERS</b>					
Provider	1136	Number	EMR	Total number of provider encounters for the reporting month	
Nursing	1861	Number	EMR	Total number of nursing encounters for the reporting month	
MH Caseload	245	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload (counseling only)	299	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (on medications)	270	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
Dental	185	Number	EMR	Total number of dental encounters for the reporting month	
<b>PHARMACY</b>					
Med Errors	2	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Facility KOP%	61.59	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
<b>STAFFING VACANCY RATES</b>					
Nursing	6.06	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Provider	0	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Mental Health	0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Dental	0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	

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